

**Ripley Power & Light Co.**  
**150 South Main Street**  
**Ripley, Tennessee 38063**  
**Phone: (731) 635-2323**  
**Fax: (731) 635-2320**



**TIME & DATE:** 2/4/2019

**RECEIPT NUMBER:**

**Account Number:** \_\_\_\_\_

**Applicant Name:** \_\_\_\_\_

**Service Address:** \_\_\_\_\_

**Mailing Address:** \_\_\_\_\_

**Home Phone & Cell Phone:** \_\_\_\_\_

**Work Phone & Email:** \_\_\_\_\_

**Employer:** \_\_\_\_\_

**SSN & DLN**                      **SSN:**                                      **DLN:**

**Business Phone Number:** \_\_\_\_\_

**Contact Person's Info:** \_\_\_\_\_

**Emergency Contact:** \_\_\_\_\_

**Emergency Phone Number:** \_\_\_\_\_

**Total Deposit Amount:** \_\_\_\_\_

**Landlord's Name (Renter's):** \_\_\_\_\_

This agreement is entered into by and between Ripley Power & Light Co. (hereinafter called Company) and the undersigned (hereinafter called Customer), who in consideration on one dollar and other good and valuable consideration agree as follows:

Customer makes application for utility service with Company, and covenants that customer has the lawful authority to request service at the premises address requested. Customer agrees to pay for said service as measured by the company's meter according to the rate currently applicable at the time the meter is read, on a periodic basis. Customer agrees to permit authorized agents of the Company free access to the premises of the consumer for the purpose of inspecting, reading, repairing, or removing property of the Company. The customer also permits Ripley Power and Light employees to trim trees on the property that interfere with power lines. The Customer agrees that any cost involved in collection of past due balances on this account including, but not limited to, collection agency fees, attorney fees and court cost will be paid by the applicant.

The company shall have the right, but shall not be obligated to inspect any installation before Company service is introduced, or at any time, and reserves the right to reject any piping, or appliances not in accordance with Company Standards, City, State and Federal Codes. Such inspection or failure to inspect or reject shall not render Company liable or responsible for any loss or damage resulting from defects in installation, piping or appliances or from violation of the Company Rules and Regulations, now in force or as may hereinafter be adopted, or from accidents which may occur upon Customer's premises.

Customer understands and agrees that the deposits paid for any utility services can be used to pay any and all outstanding balances on Customers account or accounts regardless of type of service.

The Customer agrees that this application is subject to the Company's Rules and Regulations, now in force or as may be adopted, copies of which are open for inspection at the business office of the Company; and that such Rules and Regulations are a part of the agreement and incorporated herein by reference.

**Authorized Signature**

**Company Representative:**

\_\_\_\_\_

\_\_\_\_\_

**Date:** \_\_\_\_\_

**Account Number:** \_\_\_\_\_

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**Ripley Power & Light  
Customer Information Agreement**

**Billing Procedures**

1. Presently your bill will be due on the \_\_\_\_ day of the month.
2. You should receive your bill within approximately 10 days before the due date.
3. You are responsible for payment of your bill on or before the due date. A second notice **will not** be sent. If for any reason you do not receive your bill in the mail, you must call the office at 635-2323 or 836-7595 to get the amount due. Bill amounts will be available to you at least 10 days before the due date.
4. If you are moving from one service to another, you are responsible for the regular monthly bill and the final bill at the old service, as well as your new bill.
5. You are responsible for payment of any service in your name whether you live at the service address or not.

**Payment Arrangements**

1. You are welcome to make payments on your bill, if needed, up until the due date. However, the full amount must be paid before collection starts.
2. You have 5 days after the due date to pay your bill in full before services will be terminated.

**Collection Procedures**

1. The collection process starts on day 6 after the due date.
2. Your bill must be paid **in full** by 9 am on the day of collection.
3. The night deposit is picked up each morning at 7:30. If your payment is not in the box at 7:30, it will not be posted until the next day. If it is your collection day, and you put payment in the box after 7:30, your service is subject to termination. **Please come inside to make your payment after 7:30 am.**
4. There is a \$15.00 service charge **each** time there is an attempt made to notify you for collection purposes. If your service is terminated for non-payment, the amount due will be the bill plus a minimum of \$30.00.
5. If at any time your meter is pulled for nonpayment, the **total amount owed** to Ripley Power & Light will be due before your services are reconnected. For faster restoration of services, payments with cash or money orders are preferred. Payments made by check are subject to fund verification from the bank on which it is drawn. Payments must be received by 4:45 pm Monday – Thursday or by 4:15 on Friday to prevent an additional after hours charge of \$40.00.
6. If you have a past due bill at a previous address, we will collect at your new address, and your new service is subject to termination.
7. If you have someone living at your residence that owes Ripley Power and Light money, you will be held responsible for that bill, and your service may be terminated until payment is received. This will be subject to all the above collection charges.
8. There will be a \$25.00 service charge on all returned checks. I acknowledge, that any customer that has given a bad check to Ripley Power and Light, for the second time, will no longer be able to pay any bill by check. If your check is returned for any reason, you will be subject to all of the above mentioned collection procedures.

**Disconnection Policy**

Any customer that has their service disconnected at least two times during a twelve month period for non-payment of a utility bill will be required to change their service to prepay if they are not already on prepay.

I, the undersigned party, have read and understand and have been provided with a copy of the above conditions.

Authorized Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Company Representative: \_\_\_\_\_ Account Number: \_\_\_\_\_

**\*\*The above charges are subject to change at any time\*\***