



Ripley Power and Light Company is a public utility serving Ripley, Henning, Halls and Gates. Our mission is to provide the best service possible at the lowest possible cost. We buy electricity from the Tennessee Valley Authority, which offers some of the lowest rates in the country. Our residential and commercial rates are on our website: ripleypower.com.

HOURS AND LOCATIONS

Ripley: 150 S. Main St. • Halls: 409 S. Church St.

Monday to Thursday: 7:30am-5pm

Friday: 7:30am to 4:30pm

YOUR UTILITY BILL: Your bill is based on the amount of electricity you use. This varies each month, depending on the number of days in the billing period, the number of people in your home and the weather.

OUTAGE MANAGEMENT SYSTEM: Our Outage Management System will know your location when you report an outage after hours from a phone with a number that is connected to your account. All customers are encouraged to update their phone numbers. See complete instructions, below.

SECURITY LIGHTS: You can lease a security light from us to provide extra visibility in your yard at night. Activated by photocells sensitive to darkness, our lights turn on at dusk and off at dawn.

HELP YOUR NEIGHBORS IN NEED: Ripley Power and Light administers the Plus One Program at no cost to help those in need pay their utility bills. You can contribute to the program with a one-time donation or through your monthly utility bill.

NEW RESIDENTIAL CUSTOMERS: Most of the time, we can turn on your utilities the same day you request them. You will need to make a deposit.

- **MOVING?** Tell us in advance if you plan to move out of town or transfer utility services to another location within our system. We charge \$20 to transfer electric services; an additional deposit may be required depending on your location.
- **BUILDING A NEW HOME OR BUSINESS?** Call us before you start. We will help you get your electricity in a timely manner.

FINANCING: We offer low-interest financing to customers who purchase and install an energy-efficient electric heat pump through one of our approved dealers. Payments are on your monthly electric bill.

STREET AND TRAFFIC LIGHTS, TREES: We maintain street and traffic lights and trim trees and other vegetation touching power lines. If you see a light not working properly or a tree growing into a power line, call or email us with the location.

WAYS TO PAY YOUR BILL

(When paying by mail, in person or through night deposit, enclose the bottom portion of your bill.)

- 1. Online through our Customer Portal: At ripleypower.com.
- 2. Ripley Power and Light App:

 Download to smart device through
 Apple Store or Google Play.
- **3. In person:** At our Ripley or Halls office during normal working hours.
- **4. 24-hour bill pay:** By credit card or cash through a secure kiosk in the drive-thru lanes at our Ripley and Halls offices.
- 5. Bank draft: Your bank deducts the amount you owe from your bank account the day the bill is due. Each month we send your bank the amount you owe, and we send you a copy of your bill.
- **6. Mail:** In the envelope that comes with your bill.
- 7. Night deposit: Using the secure deposit boxes at our Ripley and Halls locations.
 - (If you choose to pay your utility bill in one of the above ways, you can sign up for e-statements. You will receive your bill through email before other customers receive their bill in the mail.)
- 8. Prepay Program: Pay for electricity before you use it. A daily text or email gives you the amount of electricity you have left on your account so you know when to buy more. You can add money to your account at our offices or through the customer portal, mail or kiosk. Prepay customers cannot use bank draft or receive e-statements.

DO WE HAVE ALL OF YOUR PHONE NUMBERS?

Ripley Power and Light encourages customers to ...

STEP ONE:

- Update all phone numbers landlines and cellphone numbers – in your household.
- Visit www.ripleypower.com under the 'Report an Outage' tab or call 731-635-2323.

STEP TWO:

- Save our number 888–655–1841 in your cellphone.
- To opt in, text #RIPLEY to 888-655-1841.
- You'll receive the message, "Welcome to Ripley Power and Light's text messaging service ..."

HAVE AN OUTAGE?

The next time you have an outage, just text #OUT to 888-655-1841.

Ripley Power and Light's
Outage Management system
will know your location,
and we'll immediately
begin our efforts to locate
the cause of the outage
and restore your power.

Emergencies: Ripley Power and Light employees are on call 24 hours a day to provide reliable and quality electric service. We are prepared to respond quickly in an emergency. Call us immediately at 731-635-2323 or 731-836-7595 if the electric power is out, a power line is down or if there is another electrical emergency.

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Mike Allmand
President and CEO



Chris Sanders
Operations
Superintendent



Joey Beavers Lineman



Matthew Bell Lineman



Cameron Brasfield
Systems Administrator



Ty Buckner Apprentice Lineman



Zach Carver Purchasing Agent



Gina Choat *Billing Coordinator*



Chris Conrad Lineman



Jerry Cunningham Lineman



Rachel Daniels Customer Service Representative



Allan Deloach Tree Crew



Tracy Etheridge Executive Administrative Assistant



Toni Gay Customer Service Representative



Ronnie Hunter Lineman



Ashton Land Apprentice Lineman



Jessica Lee Customer Service Representative



Dallas Midkiff *Apprentice Lineman*



Doris Montgomery Customer Service Representative



Chris Mooney *Head of Engineering*



Stacy Nolen Customer Service Representative



Scott Ozment Line Foreman



Greg Thurmond Meter Technician



Valerie Turnbow Accountant



Caleb Wright
Lineman



Kami Wright
Office Manager











A layer of snow creates a calm, though cold, blanket over the community.

	SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
	DECEMBER S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	FEBRUARY S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28	30	31	New Year's Day Winter Break, No School RPL Offices Closed	Winter Break, No School	3
	4	Henning Board, 5pm 5 Ripley Board, 6pm Gates Board, 6:30pm Halls Board, 7pm Teacher In-Service, No School	Professional 6 Development Day, No School	7	8	9	10
	11	Lauderdale Co. 12 Commission, 6pm	13	14	15	16	17
R^{P}_{L}	18	Martin Luther 19 King Jr. Day No School RPL Offices Closed	20	21	22	23	24
RIPLEY OFFICE: 150 S. Main St. (731) 635-2323 HALLS OFFICE: 409 S. Church St. (731) 836-7595 RIPLEYPOWER.COM	25	26	27	28	29	30	31







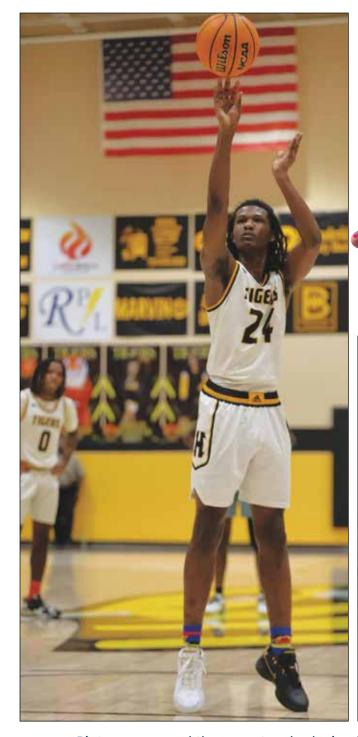






Celebrity waiters, above, serve people attending a luncheon to raise funds for the Carl Perkins Center for the Prevention of Child Abuse.

	SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
RUARY	1	Groundhog Day 2 Henning Board, 5pm Ripley Board, 6pm Gates Board, 6:30pm Halls Board, 7pm	3	4	5	Lauderdale Co. 6 School Board, 6pm	7
	8	Lauderdale Co. Commission, 6pm	10	11	12	13	Valentine's 14 Day
里里	15	Presidents' 16 Day No School RPL Offices Closed	17	Ash 18 Wednesday	Veterans' Museum, History Beyond the Classroom, 6pm	20	21
R^{P}_{L}	22	23	24	25	Veterans' 26 Museum, History Beyond the Classroom, 6pm	27	28
RIPLEY OFFICE: 150 S. Main St. (731) 635-2323 HALLS OFFICE: 409 S. Church St. (731) 836-7595 RIPLEYPOWER.COM	1	2	3	4	5	JANUARY S M T W T F S	MARCH S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31











Pictures around the county, clockwise from left, Halls basketball, Halls seniors, the Ripley Kite Festival and Ripley volleyball players.

	SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
	1	Henning Board, 5pm 2 Ripley Board, 6pm Gates Board, 6:30pm Halls Board, 7pm	ω (C)	4	Lauderdale Co. School Board, 6pm Veterans' Museum, History Beyond the Classroom, 6pm	6	7
	Daylight Saving 8 Time Begins	Lauderdale Co. Second Science Commission, 6pm	10	11	Veterans' 12 Museum, History Beyond the Classroom, 6pm	13	14
	15	Spring Break, 16 No School All Week	St. Patrick's 17 Day	18	19	First Day of 20 Spring	21
RPL	22	23	24	25	26	27	28
RIPLEY OFFICE: 150 S. Main St. (731) 635-2323 HALLS OFFICE: 409 S. Church St. (731) 836-7595 RIPLEYPOWER.COM	Palm Sunday 29	30	31	1	2	FEBRUARY S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28	APRIL S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30











It's a round up against child abuse, sponsored by the Carl Perkins Center.

	SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
	MARCH S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	MAY S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	31	April Fools' Day 1	Lauderdale Co. 2 School Board, 6pm	Good Friday No School RPL Offices Closed	4
	Easter 5	Henning Board, 5pm 6 Ripley Board, 6pm Gates Board, 6:30pm Halls Board, 7pm	7	8	9	10	11
	12	Lauderdale Co. 13 Commission, 6pm	14	Tax Day 15 Veterans' Museum, Ladies' Spring Luncheon, noon	16	17	National 18 Lineman Appreciation Day
R^{P}_{L}	19	20	21	Earth Day 22 Administrative Professionals' Day	23	Arbor Day 24	25
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Have you tried the growing sport of pickleball? There's plenty of it being played at Ripley's City Park.

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SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
APRIL S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30	JUNE S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30	28	29	30	1	2
3	Henning Board, 5pm 4 Ripley Board, 6pm Gates Board, 6:30pm Halls Board, 7pm	Cinco de Mayo 5 Lauderdale Co. Primary Election	6	National Day of Prayer Lauderdale Co. School Board, 6pm	8	9
Mother's Day 10	Lauderdale Co. 11 Commission, 6pm	12	13	Ripley High 14 School Graduation	Halls High 15 School Graduation	Armed Forces 16 Day
17	18	19	20	21	Last Day 22 of School	23
31	Memorial Day 25 RPL Offices Closed	26	27	28	29	30

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The display of flags is popular in our communities. Clockwise from top left: Halls students march in the Veterans Day Parade, a flag flies on Ripley's Courthouse Square, a fire truck displays the flag as it drives by Ripley Power and Light's office, and junior high students learn how to fold the flag for the night.

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SUNDAY	Y	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
	31	Henning Board, 5pm 1 Ripley Board, 6pm Gates Board, 6:30pm Halls Board, 7pm	2	3	Lauderdale Co. School Board, 6pm	5	6
	7	Lauderdale County 8 Commission, 6pm	9	10	11	12	13
Flag Day Veterans' Museu Flag Day Celebra 2pm		15	16	17	18	Juneteenth 19 RPL Offices Closed	20
Father's Day First Day of Summer	21	22	23	24	25	26	27
	28	29	30	1	2	MAY S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	JULY S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31



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From musical concerts to parades to competitions, the annual Tomato Festival has activities for the whole family.

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SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
JUNE S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30	AUGUST S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	30	1	Lauderdale Co. 2 School Board, 6pm	RPL Offices Closed 3	Independence 4 Day
5	Henning Board, 5pm 6 Ripley Board, 6pm Gates Board, 6:30pm Halls Board, 7pm	7	8	9	Tomato Festival 10	Tomato Festival 11
12	Lauderdale Co. 13 Commission, 6pm	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	1













The annual Alzheimer's Walk raises awareness and money for a worthy cause.

	SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
	JULY S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	SEPTEMBER S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30	28	29	30	31	1
	2	Henning Board, 5pm 3 Ripley Board, 6pm Gates Board, 6:30pm Halls Board, 7pm	4	5	Lauderdale Co. School Board, 6pm Tennessee Primary and City of Ripley Elections	7	8
	9	Lauderdale Co. 10 Commission, 6pm	11	12	13	14	15
R^{P}_{L}	16	17	18	19	20	21	22
RIPLEY OFFICE: 150 S. Main St. (731) 635-2323 HALLS OFFICE: 409 S. Church St. (731) 836-7595	23	24	25	26	27	28	29

31 Henning Board, 5pm

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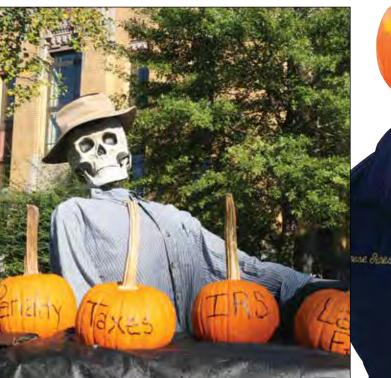
Bands, dancers, decorated vehicles and even horses: You'll find it all in Ripley's annual Labor Day parade.

	SUNDAY	MONDAY	TUESDAY	WEDNESDA	Y	THURSDAY	FRIDAY	SATURDAY
	AUGUST S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	OCTOBER S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31			2	Lauderdale Co. School Board, 6pm	4	5
	6	No School RPL Offices Closed	Halls Board, 7pm		9	10	Patriot Day 11	12
 	13	Lauderdale Co. 14 Commission, 6pm Lauderdale Co. Fair	Lauderdale Co. 1	Lauderdale Co. Fair	16	Lauderdale Co. 17 Fair	Lauderdale Co. 18 Fair	Lauderdale Co. 19 Fair
R^{P}_{L}	20	21	First Day of 22 Autumn		23	24	25	26
RIPLEY OFFICE: 150 S. Main St. (731) 635-2323 HALLS OFFICE: 409 S. Church St. (731) 836-7595 RIPLEYPOWER.COM	27	28	29		30	1	2	3











Babies, squarecrows on the courthouse lawn, football and a farm-to-table dinner under the moon make October a special month.

	SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
	SEPTEMBER S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30	NOVEMBER S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30	29	30	Lauderdale Co. School Board, 6pm Squarecrows on the Lauderdale Co. Courthouse lawn all month	2	3
	4	Henning Board, 5pm 5 Ripley Board, 6pm Gates Board, 6:30pm Halls Board, 7pm	6	7	8	9	10
	11	Columbus 12 Day Lauderdale Co. Commission, 6pm	13	14	Veterans' 15 Museum, Ladies' Fall Luncheon, noon	National 16 Boss's Day	17
R^{P}_{L}	18	19	20	21	22	23	24
RIPLEY OFFICE: 150 S. Main St. (731) 635-2323 HALLS OFFICE: 409 S. Church St. (731) 836-7595 RIPLEYPOWER.COM	25	26	27	28	29	30	Halloween 31













The annual Veterans Day parade salutes all veterans who have served in the U.S. military.

	SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
	All Saints' Day 1 Daylight Saving Time Ends	Henning Board, 5pm 2 Ripley Board, 6pm Gates Board, 6:30pm Halls Board, 7pm	Election Day General Election, Halls and Henning elections	4	Lauderdale Co. School Board, 6pm	6	7
	Veterans Day Program, 2pm, Veterans' Museum	Lauderdale County 9 Commission, 6pm	10	Veterans Day 11 RPL Offices Closed Free Admission to Veterans' Museum	12	13	14
	15	16	17	18	19	20	21
R^{P}_{L}	22	Thanksgiving 23 Break, No School All Week	24	25	Thanksgiving 26 RPL Offices Closed	Native 27 American Heritage Day RPL Offices Closed	28
RIPLEY OFFICE: 150 S. Main St. (731) 635-2323 HALLS OFFICE: 409 S. Church St. (731) 836-7595 RIPLEYPOWER.COM	29	30	1	2	3	OCTOBER S M T W T F S	DECEMBER S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31











"Merry Christmas!" The community enjoys Christmas parades and Ripley's Hometown Christmas.

	SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
	29	30	1	Veterans' Museum, 2 Christmas Memories, 2pm	Lauderdale Co. School Board, 6pm	4	5
	6	Pearl Harbor Remembrance Day Henning Board, 5pm Ripley Board, 6pm Gates Board, 6:30pm Halls Board, 7pm	8	9	10	11	12
	13	Lauderdale Co. 14 Commission, 6pm	15	16	17	18	19
R^{P}_{L}	20	First Day of 21 Winter	22	23	Christmas Eve 24 RPL Offices Closed	Christmas 25 RPL Offices Closed	26
RIPLEY OFFICE: 150 S. Main St. (731) 635-2323 HALLS OFFICE: 409 S. Church St. (731) 836-7595 RIPLEYPOWER.COM	27	28	29	30	New Year's 31 Eve	NOVEMBER S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30	JANUARY S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31

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Ripley Power and Light employees are on call 24 hours a day to provide reliable and quality electric service.

We are prepared to respond quickly in an emergency.

Call us immediately at 731-635-2323 or 731-836-7595 if the electric power is out, a power line is down or if there is another electrical emergency.