



RIPLEY POWER AND LIGHT COMPANY

Ripley Power and Light Company is a public utility serving Ripley, Henning, Halls and Gates. Our mission is to provide the best service possible at the lowest possible cost. We buy electricity from the Tennessee Valley Authority, which offers some of the lowest rates in the country. Our residential and commercial rates are on our website: ripleypower.com.

YOUR UTILITY BILL

Your bill is based on the amount of electricity you use. This varies each month, depending on the number of days in the billing period, the number of people in your home and the weather.

OUTAGE MANAGEMENT SYSTEM

Our Outage Management System will know your location when you report an outage after hours from a phone with a number that is connected to your account. All customers are encouraged to update their phone numbers. See complete instructions, below.

SECURITY LIGHTS

You can lease a security light from us to provide extra visibility in your yard at night. Activated by photocells sensitive to darkness, our lights turn on at dusk and off at dawn.

HELP YOUR NEIGHBORS IN NEED

Ripley Power and Light administers the Plus One Program at no cost to help those in need pay their utility bills. You can contribute to the program with a one-time donation or through your utility bill.

NEW RESIDENTIAL CUSTOMERS

Most of the time, we can turn on your utilities the same day you request them. You will be asked to make a deposit.

- Moving? Tell us in advance if you plan to move out of town or transfer utility services to another location within our system. We charge \$20 to transfer electric services; an additional deposit may be required depending on your location.
- **Building a new home or business?** Call us before you start. We will help you get your electricity in a timely manner.

FINANCING

Ripley Power and Light offers low-interest financing to customers who purchase and install an energy-efficient electric heat pump through one of our approved dealers. Payments are on your monthly electric bill.

STREET AND TRAFFIC LIGHTS, TREES

We maintain street and traffic lights and trim trees and other vegetation touching power lines. If you see a light not working properly or a tree growing into a power line, call or email us with the location.

DO WE HAVE ALL OF YOUR PHONE NUMBERS? Ripley Power and Light encourages customers to ... STEP ONE: STEP TWO:

- Update all phone numbers landlines and cellphone numbers in your household.
- Visit www.ripleypower.com under the 'Report an Outage' tab or call 731-635-2323.
- Save our number 888-655-1841 in your cellphone.
- To opt in, text #RIPLEY to 888-655-1841.
- You'll receive the message, "Welcome to Ripley Power and Light's text msg service ..."

HAVE AN OUTAGE?

The next time you have an outage, just text #OUT to 888-655-1841.

Ripley Power and Light's
Outage Management system
will know your location, and
we'll immediately begin our
efforts to locate the cause of the
outage and restore your power.

Emergencies: Ripley Power and Light employees are on call 24 hours a day to provide reliable and quality electric service. We are prepared to respond quickly in an emergency. Call us immediately at 731-635-2323 or 731-836-7595 if the electric power is out, a power line is down or if there is another electrical emergency.

HOURS AND LOCATIONS

150 S. Main St. in Ripley ■ 409 S. Church St. in Halls Monday to Thursday: 7:30am-5pm ■ Friday: 7:30am to 4:30pm.

WAYS TO PAY YOUR BILL

(When paying by mail, in person or through night deposit, enclose the bottom portion of your bill.)

- **1. Online through Customer Portal:** At ripleypower.com.
- 2. Ripley Power and Light App: Download to smart device through Apple Store or Google Play.
- **3. In person:** At our Ripley or Halls office during normal working hours.
- **4. 24-hour bill pay:** By credit card or cash through a secure machine (kiosk) in the drive-thru lanes at our Ripley and Halls offices.
- **5. Bank draft:** Your bank deducts the amount you owe from your bank account the day the bill is due. Each month we send your bank the amount you owe, and we send you a copy of your bill.
- **6. Mail:** In the envelope that comes with your bill.
- **7. Night deposit:** Using the secure deposit boxes at our Ripley and Halls locations.

(If you choose to pay your utility bills in one of the above ways, you can sign up for e-statements and receive your bill through email. Customers who get e-statements will see their bill before other customers receive their bill in the mail.)

8. Prepay Program: Pay for electricity before you use it. A daily text or email gives you the amount of electricity you have left on your account so you know when to buy more. You can add money to your account at our offices or through the customer portal, mail or kiosk. Prepay customers cannot use bank draft or receive e-statements.

EMPLOYEES



Mike Allmand
President and CEO



Joey Beavers *Operations Superintendent*



Matthew Bell Lineman



Cameron Brasfield *Systems Administrator*



Ty Buckner
Apprentice Lineman



Gina Choat *Billing Coordinator*



Chris Conrad
Lineman



Jerry Cunningham
Lineman



Rachel Daniels Customer Service Representative



Allan Deloach Tree Crew



David Deloach
Lineman



Tracy Etheridge
Executive Administrative
Assistant



Toni Gay Customer Service Representative



Ronnie Hunter Lineman



Ashton Land *Apprentice Lineman*



Jessica Lee Customer Service Representative



Dallas Midkiff Tree Crew



Doris Montgomery Customer Service Representative



Chris Mooney Head of Engineering



Bill Newman Lineman



Stacy Nolen Customer Service Representative



Scott Ozment
Line Foreman



Chris Sanders
Lineman



Jenny Skinner Ripley Office Manager and Accountant



Greg Thurmond *Meter Technician*



Valerie Turnbow Accountant



Caleb Wright
Lineman



Kami Wright
Halls Office Manager

The Lauderdale **County Courthouse** gets a blanket of snow. Your heating system is your highest energy user in cold weather. The colder it is outside, the harder your heating system works. You can save money by keeping your thermostat as low as possible to still be comfortable in your home.

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	SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
	DECEMBER S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	FEBRUARY S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28	31	New Year's Day 1 Winter Break, No School RPL Offices Closed	Winter Break, 2 No School	Lauderdale Co. School Board, 6pm Winter Break, No School	4
	5	Henning Board, 5pm Ripley Board, 6pm Gates Board, 6:30pm Halls Board, 7pm Teacher In-Service, No School	Teacher Professional 7 Development Day, No School	8	RPL Board, noon 9	10	11
	12	Lauderdale County Commission, 6pm	14	15	16	17	18
	19	Martin Luther 2C King Jr. Day Inauguration Day No School RPL Offices Closed	21	22	23	24	25
t et	26	27	28	29	30	31	1
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150 South Main Street (731) 635-2323

HALLS OFFICE:

409 South Church Street (731) 836-7595

Sports play a big role in student lives. Pictured, clockwise, from top left: A Halls-Ripley High school football game, Ripley High soccer and volleyball teams, Halls Junior High volleyball team, Ripley-Halls basketball game, and Halls football players visiting an elementary school classroom.













You can use your cell phone to report an outage by text.
Visit the "Report an Outage" tab at ripleypower.com.
You'll find the simple steps to set this up on your cell phone.

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	SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
	JANUARY S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	MARCH S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	28	29	30	31	1
	Groundhog Day 2	Henning Board, 5pm 3 Ripley Board, 6pm Gates Board, 6:30pm Halls Board, 7pm	4	5	Lauderdale Co. School Board, 6pm	7	8
	9	Lauderdale County 10 Commission, 6pm	11	12	RPL Board, noon 13	Valentine's Day 14	15
	16	Presidents' Day 17 No School RPL Offices Closed	18	19	20	21	22
: et	23	24	25	26	27	28	1



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The Junior Auxiliary of Lauderdale County was founded on the principles of helping children and making a difference in their lives. The nonprofit also gives its members the opportunity to contribute to their community. Pictured, clockwise from top left: Children dress up for the Dolly & Me Tea Party. An auxiliary member reads during the summer reading program at the library. The Stuff the Bus project collects and distributes backto-school supplies to students. A group of members and other volunteers show off some of the collected school supplies. Members collect prom dresses for high school girls. Members attend their Havana Nights - 2024 Charity Ball. Learn more on the Junior Auxiliary's Facebook page.













MARCH

	SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
	FEBRUARY S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28	APRIL S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30	25	26	27	28	1
	2	Henning Board, 5pm 3 Ripley Board, 6pm Gates Board, 6:30pm Halls Board, 7pm	4	Ash Wednesday 5	6	Lauderdale Co. 7 School Board, 6pm	8
	Daylight Saving 9 Time Begins	Lauderdale County 10 Commission, 6pm	11	12	RPL Board, noon 13	14	15
	16	St. Patrick's Day 17 Spring Break, No School All Week	18	19	First Day of 20 Spring	21	22
t et	30	31	25	26	27	UT Extension 28 Celebration Picnic	29



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Gardens come to life
with the help of the
Master Gardeners
of Lauderdale
County. The program
is through the
Lauderdale County
UT Extension office.











_	SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
APRIL	MARCH S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	MAY S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	April Fool's Day 1	2	Lauderdale Co. School Board, 6pm	4	5
4	6	Henning Board, 5pm 7 Ripley Board, 6pm Gates Board, 6:30pm Halls Board, 7pm	8	9	RPL Board, noon 10	11	12
	Palm Sunday 13	Lauderdale County 14 Commission, 6pm	Tax Day 15	16	17	Good Friday 18 National Lineman Appreciation Day No School RPL Offices Closed	19
$\mathcal{R}^{\mathbb{P}_{L}}$	Easter Sunday 20	21	Earth Day 22	Administrative 23 Professionals' Day	24	Arbor Day 25	26
RIPLEY OFFICE: 150 South Main Street (731) 635-2323 HALLS OFFICE: 409 South Church Street (731) 836-7595 RIPLEYPOWER.COM	27	28	29	30	1	2	3

The Ripley City Park swimming pool and water slides open daily from late May through early August.







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	SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
M	APRIL S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30	JUNE S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30	29	30	National Day 1 of Prayer Lauderdale Co. School Board, 6pm	2	3
	4	Cinco de Mayo Henning Board, 5pm Ripley Board, 6pm Gates Board, 6:30pm Halls Board, 7pm	6	7	RPL Board, noon 8	9	10
	Mother's Day 11	Lauderdale County 12 Commission, 6pm	13	14	RHS Graduation 15	HHS Graduation 16	Armed Forces Day 17
$\mathcal{R}^{\mathbb{P}_{L}}$	18	19	20	21	Faculty/Staff 22 Recognition, Early Student Dismissal	Last Day of School 23	24
RIPLEY OFFICE: 150 South Main Street (731) 635-2323 HALLS OFFICE: 409 South Church Street (731) 836-7595 RIPLEYPOWER.COM	25	Memorial Day 26 RPL Offices Closed	27	28	29	30	31

Juneteenth-on June 19 each year-is a new federal holiday to celebrate the ending of slavery in the United States. It became a national holiday in 2021.









Your cooling system is your highest energy user in hot weather. Set your thermostat at 78 degrees or at the highest setting you can and still be comfortable. And, remember to set the thermostat at a higher temperature when you go on vacation.





	SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
	1	Henning Board, 5pm 2 Ripley Board, 6pm Gates Board, 6:30pm Halls Board, 7pm	3	4	Lauderdale Co. School Board, 6pm	6	7
	8	Lauderdale County 9 Commission, 6pm	10	11	RPL Board, noon 12	13	Flag Day 14
	Father's Day 15	16	17	18	Juneteenth 19 RPL Offices Closed	First Day 20 of Summer	21
	22	23	24	25	26	27	28
eet M	29	30	1	2	3	MAY S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	JULY S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31



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Across the top,
Ripley and Halls
residents celebrate
the Fourth of July
with parades. Across
the bottom, the
annual Tomato
Festival celebrates
the area's famous
tomatoes.















Ripley Power and
Light meters are
read on the first
day of each month.
Bills are usually
mailed the next day.
Customers who sign
up for e-statements
will get their bill
in an email that
day. To sign up
for e-statements,
go to the "My
Account" section at
ripleypower.com.







	SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
	29	30	1	2	Lauderdale Co. School Board, 6pm	Independence Day 4 RPL Offices Closed	5
	6	Henning Board, 5pm 7 Ripley Board, 6pm Gates Board, 6:30pm Halls Board, 7pm	8	9	RPL Board, noon 10	Tomato Festival 11	Tomato Festival 12
	13	Lauderdale County 14 Commission, 6pm	15	16	17	18	19
\mathcal{R}^{P_L}	20	21	22	23	24	25	26
RIPLEY OFFICE: 150 South Main Street (731) 635-2323 HALLS OFFICE: 409 South Church Street (731) 836-7595 RIPLEYPOWER.COM	27	28	29	30	31	JUNE S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30	AUGUST S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31

Sparky and members
of the Ripley Fire
Department greet
Ripley Primary
students on the first
day of school. On the
far right, participants
"Walk the Block"
to raise money for
the Alzheimers
Foundation.















AUGUST

	SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
	JULY S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	SEPTEMBER S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30	29	30	31	1	2
	3	Henning Board, 5pm 4 Ripley Board, 6pm Gates Board, 6:30pm Halls Board, 7pm	First Day of School 5 for Students	6	Lauderdale Co. 7 School Board, 6pm	8	9
	10	Lauderdale County 11 Commission, 6pm	12	13	RPL Board, noon 14	15	16
	17	18	19	20	21	22	23
: et	31	25	26	27	28	29	30



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The Ripley Labor
Day parade
highlights the
annual holiday.
Bands, floats,
decorated
vehicles, honor
guards and
others fill the
streets around the
courthouse.













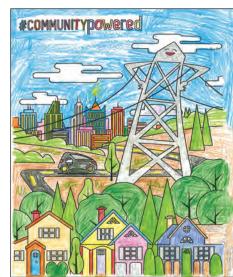
	SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
	31	RPL Offices Closed No School	Halls Board, 7pm 2	3	Lauderdale Co. 4 School Board, 6pm	5	6
TEMB	7	Henning Board, 5pm 8 Lauderdale County Commission, 6pm	9	Lauderdale County 10 Fair	Patriot Day 11 RPL Board, noon Lauderdale County Fair	Lauderdale County 12 Fair	Lauderdale County 13 Fair
SEPT	14	15	16	17	18	19	20
\mathcal{R}_{L}^{P}	21	First Day of Fall 22	23	24	25	26	27
RIPLEY OFFICE: 150 South Main Street (731) 635-2323 HALLS OFFICE: 409 South Church Street (731) 836-7595 RIPLEYPOWER.COM	28	29	30	1	2	AUGUST S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	OCTOBER S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31

We celebrate public electric power in October with a coloring contest for kindergarten through sixth grade students. Pictured, from left, are the 2024 winners: Kynlee Haynes, Fifth Grade; Chase McKee, First Grade; William Howell, Third Grade; Aubrey Childress, Second Grade; Tilly DiMartino, Fourth Grade; and Harper Harden, Second Grade.

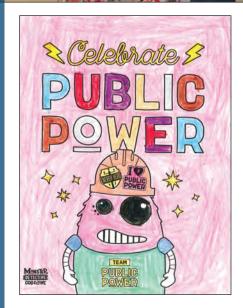


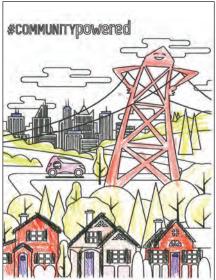
Powering Strong Communities

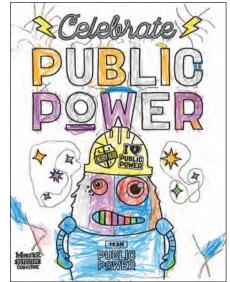


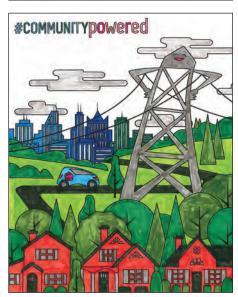


Help us keep the streetlights on in Ripley, Halls, Gates and Henning. Call us or send us a message through the form at the bottom of our website if you see a streetlight out or blinking. Give us the pole number of the light or its exact location.









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	SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
8 E	SEPTEMBER S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30	NOVEMBER S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30	30	Squarecrows All Month, Lauderdale County Courthouse	Lauderdale Co. School Board, 6pm	3	4
010	5	Henning Board, 5pm 6 Ripley Board, 6pm Gates Board, 6:30pm Halls Board, 7pm Fall Break, No School All Week	7	8	RPL Board, noon 9	10	11
Ö	12	Columbus Day 13 Lauderdale County Commission, 6pm	14	15	National 16 Boss's Day	17	18
R^{P}_{L}	19	20	21	22	23	24	25
RIPLEY OFFICE: 150 South Main Street (731) 635-2323 HALLS OFFICE: 409 South Church Street (731) 836-7595 RIPLEYPOWER.COM	26	27	28	29	30	Halloween 31	1

A parade in downtown Ripley and a lunch at First United Methodist Church highlight Lauderdale County's Veterans Day events.





With darkness arriving so early these days, consider leasing a security light from Ripley Power and Light for your yard. Installation is free, and we add the cost of leasing the light to your monthly electric bill. Our lights automatically turn on at dusk and turn off at dawn.









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	SUNDAY	MONDAY TUESDAY		WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	
	OCTOBER S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	DECEMBER S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	28	29	30	31	All Saint's Day 1	
	Daylight Saving 2 Time Ends	Henning Board, 5pm 3 Ripley Board, 6pm Gates Board, 6:30pm Halls Board, 7pm	Election Day 4	5	Lauderdale Co. School Board, 6pm	7	8	
	9	Lauderdale County 10 Commission, 6pm	Veterans Day 11 Veterans Day parade, downtown Ripley RPL Offices Closed	12	RPL Board, noon 13	14	15	
	16	17	18	19	20	21	22	
et :	30	Thanksgiving Break 24 No School All Week	25	26	Thanksgiving 27 RPL Offices Closed	Native American 28 Heritage Day RPL Offices Closed	29	



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	SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
	30	Henning Board, 5pm 1 Ripley Board, 6pm Gates Board, 6:30pm Halls Board, 7pm	2	3	Lauderdale Co. School Board, 6pm	Homestyle Christmas, 5 Ripley Court Square	Homestyle Christmas, 6 Ripley Court Square
	Pearl Harbor 7 Remembrance Day Homestyle Christmas, Ripley Court Square	Lauderdale County 8 Commission, 6pm	9	10	RPL Board, noon 11	12	13
	14	15	16	17	18	Half Day of School; 19 Start of Christmas Break	20
	First Day 21 of Winter	22	23	Christmas Eve 24	Christmas Day 25 RPL Offices Closed	RPL Offices Closed 26	27
et eet VI	28	29	30	New Year's Eve 31	School Resumes for Students January 7	NOVEMBER S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30	JANUARY S M T W T F S



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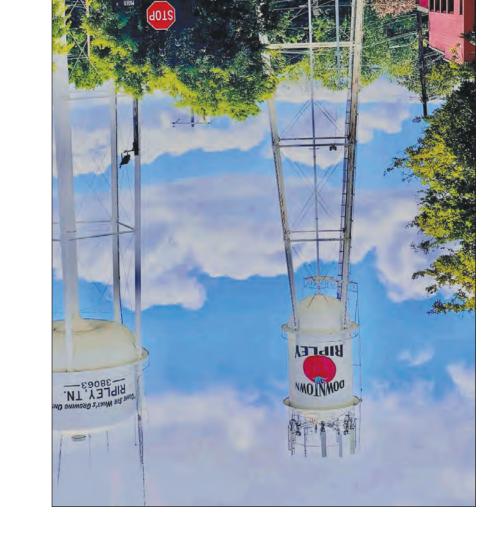
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PRSRT STD U.S. Postage PAID Ripley, TM Ripley, TW

Ripley Power & Light Co. 150 S. Main St. Ripley, TN 38063





Ripley Power and Light employees are on call 24 hours a day to provide reliable and quality electric service. We are prepared to respond quickly in an emergency. Call us immediately at 731-635-2323 or 731-836-7595 if the electric power is out, a power line is down or if there is another electrical emergency.