RIPLEY POWER AND LIGHT COMPANY



\mathcal{R}^{P}_{L} Your Hometown Electric Provider

Ripley Power and Light Company

Ripley Power and Light Company is a public utility serving Ripley, Henning, Halls and Gates. Our mission is to provide the best service possible at the lowest possible cost. We buy electricity from the Tennessee Valley Authority, which offers some of the lowest rates in the country. Our residential and commercial rates are on our website: ripleypower.com.

Ways to pay your bill

(When paying by mail, in person or through night deposit, enclose the bottom portion of your bill.)

Customer portal

- **Online:** At ripleypower.com.

- Ripley Power and Light App: Download to smart device through Apple Store or Google Play.

- In person: At our Ripley or Halls office during normal working hours.
- 24-hour bill pay: By credit card or cash through a secure machine (kiosk) in the drive-thru lanes at our Ripley and Halls offices.
- Bank draft: Your bank deducts the amount you owe from your bank account the day the bill is due. Each month we send your bank the amount you owe, and we send you a copy of your bill.
- **Mail:** In the envelope that comes with your bill.
- Night deposit: Using the secure deposit boxes at our Ripley and Halls locations.

(If you choose to pay your utility bills in one of the above ways, you can sign up for e-statements and receive your bill through email. Customers who get e-statements will see their bill before other customers receive their bill in the mail.)

Prepay Program: Pay for electricity before you use it. A daily text or email gives you the amount of electricity you have left on your account so you know when to buy more. You can add money to your account at our offices or through the customer portal, mail or kiosk. Prepay customers cannot use bank draft or receive e-statements.

Hours and locations ■ 150 S. Main St. in Ripley ■ 409 S. Church St. in Halls We are open 7:30 a.m. to 5 p.m. Monday to Thursday and 7:30 a.m. to 4:30 p.m. Friday.

Your utility bill

Your bill is based on the amount of electricity you use. This varies each month, depending on the number of days in the billing period, the number of people in your home and the weather.

Security lights

You can lease a security light from us to provide extra visibility in your yard at night. Activated by photocells sensitive to darkness, our lights turn on at dusk and off at dawn.

Outage Management System

Our Outage Management System will know your location when you report an outage after hours from a phone with a number that is connected to your account.

- All customers are encouraged to update their phone numbers by visiting "Report an Outage" at ripleypower.com and filling out the form.
- You can also report an outage with a text by opting your cellphone number into our system one time at 888-655-1841 and texting #RIPLEY. See complete instructions on the back page of this calendar.

Help your neighbors in need

Ripley Power and Light administers the Plus One Program at no cost to help those in need pay their utility bills. You can contribute to the program by a one-time donation or through your utility bill.

New residential customers

Most of the time, we can turn on your utilities the same day you request them. You will be asked to make a deposit.

Moving? Tell us in advance if you plan to move out of town or transfer utility services to another location within our system. We charge \$20 to transfer electric services; an additional deposit may be required depending on your location.

Building a new home or business? Call us before you start. We will help you get your electricity in a timely manner.

Financing

Ripley Power and Light offers lowinterest financing to customers who purchase and install an energy-efficient electric heat pump through one of our approved dealers. Payments are on your monthly electric bill.

Street and traffic lights, trees

We maintain street and traffic lights and trim trees and other vegetation touching power lines. If you see a light not working properly or a tree growing into a power line, call or email us with the location.

CEO and Board



Mike Allmand

President and CEO



Phillip Jackson **Board Chairman**



Board Secretary



Austin Thompson **Board Member**



Eunice Ienkins

Board Member

Kenny Parham **Board Member**

Employees



Joey Beavers Lineman



David Deloach Lineman



Dallas Midkiff Tree Service



Chris Sanders Lineman



Matthew Bell **Apprentice Lineman**



Tracy Etheridge, Executive Administrative Assistant

Doris Montgomery

Customer Service

Representative

Jenny Skinner

Ripley Office Manager

Accountant



Cameron Brasfield Systems Administrator



Toni Gay, Customer Service Representative



Chris Mooney Head of Engineering



Erin Smith Purchasing



Ty Buckner Apprentice Lineman



Ronnie Hunter Lineman



Lineman



Valerie Turnbow Accountant



Gina Choat, Customer Service Representative





Johnathan Kissell **Operations Superintendent**



David Newman Meter Technician



Vanessa Williams **Billing Coordinator**



Ashton Land

Apprentice Lineman

Stacy Nolen, Customer

Service Representative

Caleb Wright

Apprentice Lineman



Jerry Cunningham Lineman



Jessica Lee, Customer Service Representative



Scott Ozment Lineman



Kami Wright Halls Office Manager















JANUARY 2024



SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
31	New Year's Day 1 No School RPL Offices Closed	Winter Break, 2 No School	Winter Break, 3 No School	Lauderdale Co. School 4 Board, 6pm Teacher In-Service Day No School	Professional Dev. Day 5 No School	6
7	Gates Board, 6:30pm 8 Halls Board, 7pm Henning Board, 5pm Ripley Board, 6pm	9	10	RPL Board, noon 11	12	13
14	Martin Luther 15 King Jr. Day No School RPL Offices Closed	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31	1	DECEMBER S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	FEBRUARY S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29

Donuts with Disney:

Youngsters, dressed as their favorite Disney personalities, met Disney characters and enjoyed a light breakfast at Donuts with Disney. The event was a fundraiser for the Ripley High School softball team.



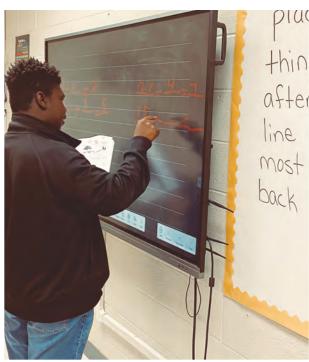
FEBRUARY 2024



SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
28	29	30	31	Lauderdale Co. School <u>1</u> Board, 6pm	Groundhog Day 2	3
)	
4	Gates Board, 6:30pm 5 Halls Board, 7pm Henning Board, 5pm Ripley Board, 6pm	6	7	RPL Board, noon 8	9	10
11	12	13	Valentine's Day 14 Ash Wednesday	15	16	17
18	Presidents' Day 19 No School RPL Offices Closed	20	21	22	23	24
25	26	27	28	29	JANUARY S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	MARCH S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31



Marketing 1 students at Halls High School taste-test generic versus name-brand foods.





Ripley Middle School Excel students prepare for a mock trial.



Ripley Middle School students, above and below, experiment with different structure types during LEGO day in STEM class.



At left, a Ripley Middle School student works out math problems on the interactive whiteboard. The Halls High School golf team, above, gathers for a team photo. At right, Kaegan, a Ripley Middle School student, shows the "portable light box" he created as a science experiment

MARCH 2024



SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
FEBRUARY s M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 24	APRIL S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30	27	28	29	1	2
3	Gates Board, 6:30pm 4 Halls Board, 7pm Henning Board, 5pm Ripley Board, 6pm	Presidential 5 Preference Primary and Lauderdale County Primary Elections	Pathways to Possibilities 8th Grade Career Fair Lauderdale Co. School Board, 6pm	Pathways to 7 Possibilities 8th Grade Career Fair	8	Roaring '20s, 7pm, 9 Veterans' Museum
Daylight Saving 10 Time Begins	Spring Break, 11 No School	Spring Break, 12 No School	Spring Break, 13 No School	Spring Break, 14 No School RPL Board, noon	Spring Break, 15 No School	16
St. Patrick's Day 17	18	First Day of 19 Spring	20	21	22	23
Palm 24 Sunday 24 Easter 31	25	26	27	28	Good Friday 29 No School RPL Offices Closed	30





Joey Beavers Lineman



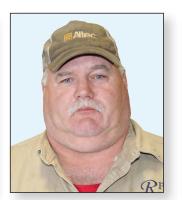
Matthew Bell Apprentice Lineman



Ty Buckner Apprentice Lineman



Chris Conrad Lineman



Jerry Cunningham Lineman



David Deloach Lineman



Ronnie Hunter Lineman



Johnathan Kissell Operations Superintendent



Ashton Land Apprentice Lineman



Dallas Midkiff Tree Service



Bill Newman Lineman



David Newman Meter Technician



Scott Ozment Lineman



Chris Sanders Lineman



Caleb Wright Apprentice Lineman

APRIL 2024



SUNDAY	MONDAY		TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
MARCH S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	April Fools' Day Gates Board, 6:30pm Henning Board, 5pm Ripley Board, 6pm	1	2	3	Lauderdale Co. School 4 Board, 6pm	5	Miss Lauderdale Co. 6 Tomato Festival Pageants
7	Halls Board, 7pm	8	9	10	RPL Board, noon 11	12	13
14	Tax Day 1	15	16	Ladies' Spring 17 Luncheon, noon, Veterans' Museum	Lineman 18 Appreciation Day	Arbor Day 19 Lauderdale Chamber ECD Annual Membership Banquet	20
21	Earth Day 2	22	23	Administrative 24 Professionals' Day	25	26	27
28	2	29	30	1	2	3	MAY S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31



Student Life:

Ripley High School cheerleaders, above, hold a camp. Halls High School students in the Chick-fil-A Leader Academy, were part of a national, one million book giveaway. All kindergarten and first grade students received a free book, "I Am Kind." Below, club members shared the goals they wanted to complete by the end of the school year.







MAY 2024



SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
APRIL s M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30	29	30	1	National Day of 2 Prayer Lauderdale Co. School Board, 6pm	3	Car Show, Veterans' 4 Museum
Cinco de Mayo 5	Gates Board, 6:30pm 6 Halls Board, 7pm Henning Board, 5pm Ripley Board, 6pm	7	8	RPL Board, noon 9	10	11
Mother's Day 12	13	14	End-of-School Spring 15 Carnival, Lauderdale Co. Fairgrounds	End-of-School Spring 16 Carnival Ripley High School Graduation	End-of-School Spring 17 Carnival Halls High School Graduation	Armed Forces 18 Day End-of-School Spring Carnival
19	20	21	22	Memorial Day Ceremony, 2pm, Veterans' Museum	Last Day of School 24	25
26	Memorial Day 27 RPL Offices Closed	28	29	30	31	JUNE S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30<





City Park: The swimming pool in Ripley's City Park is a favorite destination in hot weather.



JUNE 2024



SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
MAY S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	JULY S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	28	29	30	31	1
2	Gates Board, 6:30pm 3 Halls Board, 7pm Henning Board, 5pm Ripley Board, 6pm	4	5	Lauderdale Co. School 6 Board, 6pm	7	8
9	10	11	12	RPL Board, noon <u>1</u> 3	Flag Day 14 Flag Day Program, 2pm, Veterans' Museum	15
Father's Day 16	17	18	Juneteenth 19 RPL Offices Closed	First Day of 20 Summer	Golf Tournament, 21 1pm, Veterans' Museum	22
23 30	24	25	26	27	Lauderdale Co. 28 Tomato Festival Golf Tournament, Rolling Hills Country Club	29











Ripley Tomato Festival: There's just something in the soil of Lauderdale County that grows great tomatoes. The annual Tomato Festival, which includes concerts, children's activities, a golf tournament and much more, celebrates Ripley's famous tomatoes.

JULY 2024



SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
JUNE S M T W T F S 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30	Gates Board, 6:30pm <u>1</u> Halls Board, 7pm Henning Board, 5pm Ripley Board, 6pm	2	3	Independence 4 Day RPL Offices Closed	5	6
7	8	9	10	Lauderdale Co. 11 School Board, 6pm RPL Board, noon	Lauderdale Co. 12 Tomato Festival	Lauderdale Co. 13 Tomato Festival
						(
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31	1	2	AUGUST S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31









Lauderdale County Fair: The annual county fair offers livestock shows, live music, food and rides. This year's fair is September 11-14



AUGUST 2024



SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
JULY S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	SEPTEMBER s M T W T F s 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30	30	31	State Primary, County 1 General and City of Ripley Elections Lauderdale Co. School Board, 6pm	2	3
4	Gates Board, 6:30pm 5 Halls Board, 7pm Henning Board, 5pm Ripley Board, 6pm	First Day of School 6	7	RPL Board, noon 8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	Lauderdale Co. 23 Fair Glow Golf Tournament	24
25	26	27	28	29	30	31





Labor Day Parade: Whether it's on legs or wheels, you're likely to find it in the the annual Labor Day parade around Ripley Court Square.















JU MORTUARY







SEPTEMBER 2024

 Ripley Office:
 150 S. Main St. • 731-635-2323

 Halls Office:
 409 S. Church St. • 731-836-7595

 Web:
 ripleypower.com



SUNDA	Y	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
	1	Labor Day 2 No School RPL Offices Closed	Gates Board, 6:30pm 3 Halls Board, 7pm Ripley Board, 6pm	4	Lauderdale Co. School 5 Board, 6pm	6	7
	8	Henning Board, 5pm 9	10	Patriot Day 11 Lauderdale Co. Fair	RPL Board, noon 12 Lauderdale Co. Fair	Lauderdale Co. Fair 13	Lauderdale Co. Fair 14
	15	16	17	18	19	20	5K and 1-Mile Run, 21 9am, Veterans' Museum
First Day of Autumn	22	23	24	25	26	27	28
	29	30	1	2	3	AUGUST s M T W T F s 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	OCTOBER S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31

Squarecrows: If it's October, it's time for community groups and businesses to build their squarecrows so they can be displayed on the Ripley Courthouse lawn.

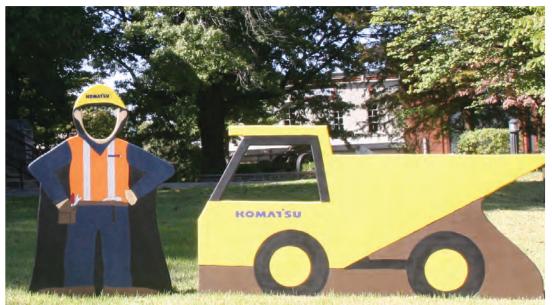
















OCTOBER 2024



SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
SEPTEMBER S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 30	30	Squarecrows all 1 month, Lauderdale Co. Courthouse	2	Lauderdale Co. School 3 Board, 6pm	4	5
6	Gates Board, 6:30pm 7 Halls Board, 7pm Henning Board, 5pm Ripley Board, 6pm Fall Break, No School	Fall Break, No School 8	Fall Break, No School 9	Fall Break, No School 10 RPL Board, noon	Fall Break, No School 11	12
13	Columbus Day 14	15	Boss's Day 16	20th Annual Ladies' 17 Fall Luncheon, noon, Veterans' Museum	18	19
20	21	22	23	24	25	26
27	28	29	30	Halloween 31 Trunk or Treat, Downtown Ripley	1	NOVEMBER s M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30



NOVEMBER 2024



SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	DECEMBER s M T W T F s 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	29	30	31	All Saints' Day 1 Professional Development Day, No School County-Wide Christmas Open Houses	County-Wide Christmas 2 Open Houses
Daylight Saving 3 Time Ends	Gates Board, 6:30pm 4 Halls Board, 7pm Henning Board, 5pm Ripley Board, 6pm	Election Day 5 (Presidential, November General and Town of Gates elections)	6	Lauderdale Co. School 7 Board, 6pm	8	9
Veterans Day 10 Program, 2pm, Veterans' Museum	Veterans Day 11 Veterans Parade, Downtown Ripley <i>RPL Offices Closed</i>	12	13	RPL Board, noon 14		16
17	18	19	20	21	22	23
24	Thanksgiving Break, 25 No School	Thanksgiving Break, 26 No School	Thanksgiving Break, 27 No School	Thanksgiving 28 No School RPL Offices Closed	Native 29 American Heritage Day No School <i>RPL Offices Closed</i>	Shop Small Saturday Halls Tree Lighting





The holidays: At top, Helen Tucker Center members at a performance; above, greetings from Homestyle Christmas; and below, Chamber staff visits a local school.





The Grinch on a firetruck, left, and a Ripley Power and Light bucket truck, above, participate in the annual Christmas parade.





Ice Skating, above, and roasting marshmallows, right, are two of the many family activities during Homestyle Christmas.



DECEMBER 2024



SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
1	Gates Board, 6:30pm 2 Halls Board, 7pm Henning Board, 5pm Ripley Board, 6pm	Halls Christmas Parade 3	Christmas Memories, 4 noon, Veterans' Museum	Lauderdale Co. School 5 Board, 6pm Ripley Christmas Parade	Henning Christmas 6 Parade	Pearl Harbor 7 Remembrance Day
8	9	10	11	RPL Board, Noon 12	Lauderdale Chamber 13 ECD Christmas Open House Homestyle Christmas, Downtown Ripley	Homestyle 14 Christmas, Downtown Ripley
(
Homestyle Christmas, 15 Downtown Ripley	16	17	18	19	Winter Break, 20 No School	First Day of 21 Winter
\bigcirc						
22	Winter Break, 23 No School all week	Christmas Eve 24	Christmas Day 25 RPL Offices Closed	RPL Offices Closed 26	27	28
)						
29	Winter Break, 30 No School	New Year's Eve 31 No School	1	2	NOVEMBER S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30	JANUARY s M T W T F s 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31



Ripley Power & Light Co. 150 S. Main St. Ripley, TN 38063

Do we have your number?

ALL of your numbers?



Ripley Power and Light encourages customers to ...

STEP ONE:

 Update all phone numbers in your household: landlines and cellphone numbers.
 Call 731-635-2323 or visit www.ripleypower.
 com under the 'Report an Outage' tab.

^ STEP TWO:

• Save our number – 888-655-1841 – in your cellphone.

- To opt in, text #RIPLEY to 888-655-1841.
- You'll receive the message, "Welcome to Ripley Power and Light's text msg service ..."

outage and restore your power.

our efforts to locate the cause of the

Ripley Power and Light's Outage Management system will know your location, and we'll immediately begin

just text #OUT to 888-655-7847.

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ΞΟΑΤΟΟ ΝΑ ΞΥΑΗ

Emergencies

Ripley Power and Light employees are on call 24 hours a day to provide reliable and quality electric service. We are prepared to respond quickly in an emergency. Call us immediately at 731-635-2323 or 731-836-7595 if the electric power is out, a power line is down or if there is another electrical emergency.