

2023

RIPLEY
POWER & LIGHT CO.



**YOUR HOMETOWN
ELECTRIC PROVIDER**

Ripley Power and Light Company

Ripley Power and Light Company is a public utility, serving Ripley, Henning, Halls and Gates. Our mission is to provide the best service possible at the lowest possible cost. We buy electricity from the Tennessee Valley Authority, which offers some of the lowest rates in the country. Our residential and commercial rates are on our website: www.ripleypower.com.

Ways to pay your bill

(When paying by mail, in person or through night deposit, enclose the bottom portion of your bill.)

- **Online:** At ripleypower.com.
 - **In person:** At our Ripley or Halls office during normal working hours.
 - **24-hour bill pay:** Through a secure machine located in the drive-thru lanes at our Ripley and Halls offices. The machines, or kiosks, accept several types of credit cards and cash.
 - **Bank draft:** By allowing your bank to deduct the amount you owe from your bank account the day the bill is due. Each month we send your bank the amount you owe, and we send you a copy of your bill.
 - **Mail:** In the envelope that comes with your bill.
 - **Night deposit:** Using the secure deposit boxes at our Ripley and Halls locations.
- (If you choose to pay your utility bills in one of the above ways, you can sign up for e-statements and receive your bill through email. Customers who get e-statements will see their bill before other customers receive their bill in the mail.)*
- **Prepay Program:** Pay for electricity before you use it. You will receive a daily text or email notifying you about the amount of electricity you have left on your account so you know when to buy more. You can add money to your account online, by mail, through the kiosk or at our offices. Prepay customers cannot use bank draft or receive e-statements.

Hours and locations

- 150 S. Main St. in Ripley
 - 409 S. Church St. in Halls
- We are open 7:30 a.m. to 5 p.m. Monday to Thursday and 7:30 a.m. to 4:30 p.m. Friday.

Your utility bill

Your bill is based on the amount of electricity you use. This varies each month, depending on the number of days in the billing period, the number of people in your home and the weather.

Security Lights

You can lease a security light from us to provide extra visibility in your yard at night. Activated by photocells sensitive to darkness, our lights turn on at dusk and off at dawn.

Outage Management System

Our Outage Management System will know your location when you report an outage after hours from a phone with a number that is connected to your account.

- All customers are encouraged to update their phone numbers by visiting "Report an Outage" at ripleypower.com and filling out the form.
- You can also report an outage with a text by opting your cellphone number into our system one time at 888-655-1841 and texting #RIPLEY.
- See complete instructions on the backpage of this calendar.

Help your neighbors in need

Ripley Power and Light administers the Plus One Program at no cost to help those in need pay their utility bills. You can contribute to the program by a one-time donation or through your utility bill.

New residential customers

Most of the time, we can turn on your utilities the same day you request them. You will be asked to make a deposit.

- **Moving?** Tell us in advance if you plan to move out of town or transfer utility services to another location within our system. We charge \$20 to transfer electric services; an additional deposit may be required depending on your location.
- **Building a new home or business?** Call us before you start. We will help you get your electricity in a timely manner.

Financing

Ripley Power and Light offers low-interest financing to customers who purchase and install an energy-efficient electric heat pump through one of our approved dealers. Payments are on your monthly electric bill.

Street and traffic lights, trees

We maintain street and traffic lights and trim trees and other vegetation touching power lines. If you see a light not working properly or a tree growing into a power line, call or email us with the location.

CEO and Board



*Mike Allmand
President and CEO*



*Phillip Jackson
Board Chairman*



*Minnie Stowe
Board Secretary*



*Austin Thompson
Board Member*



*Eunice Jenkins
Board Member*



*Kenny Parham
Board Member*

Employees



Joey Beavers
Lineman



Matthew Bell
Groundsman



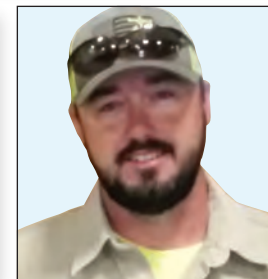
Cameron Brasfield
Systems Administrator



Ty Buckner
Groundsman



Gina Choat, Customer
Service Representative



Chris Conrad
Lineman



Jerry Cunningham
Lineman



David DeLoach
Lineman



Tracy Etheridge, Executive
Administrative Assistant



Toni Gay, Customer
Service Representative



Ronnie Hunter
Lineman



Johnathan Kissell
Operations Superintendent



Ashton Land
Groundsman



Jessica Lee, Customer
Service Representative



Doris Montgomery
Customer Service
Representative



Chris Mooney
Head of Engineering



Bill Newman
Lineman



David Newman
Meter Technician



Stacy Nolen
Customer Service
Representative



Scott Ozment
Lineman



Chris Sanders
Lineman



Jenny Skinner
Ripley Office Manager
Accountant



Erin Smith
Purchasing



Valerie Turnbow
Accountant



Vanessa Williams
Billing Coordinator



Caleb Wright
Groundsman



Kami Wright
Halls Office Manager



Jefferson Street: Above, from left, Scott Ozment and Caleb Wright, Joey Beavers and Matthew Bell, and Chris Sanders are among line crew members working on Jefferson Street.

On the cover: Members of the office staff include from left, kneeling, Cameron Brasfield and Rachel Daniels; second row, Jessica Lee, Gina Choat, Jenny Skinner, Valerie Turnbow, and Stacy Nolen; and third row, Chris Mooney, Toni Gay, Kami Wright, Vanessa Williams, Doris Montgomery, and Tracy Etheridge.

January 2023



Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
New Years Day 1 Henning Board, 5pm Ripley Board, 6pm Halls Board, 6:30pm No School <i>RPL Offices Closed</i>	2 Henning Board, 5pm Ripley Board, 6pm Halls Board, 6:30pm No School <i>RPL Offices Closed</i>	3 No School	4 Teacher In-Service Day No School	5 Lauderdale County School Board, 6pm Professional Dev. Day No School	6 Professional Dev. Day No School 	7
8	9 Lauderdale County Commission, 6pm Gates City Board, 7pm	10	11	12 RPL Board, noon Report Cards Out	13 Coffee and Commerce at Ripley Housing Authority, 8-9am	14 Young Sportsman Deer Hunt 
15 Young Sportsman Deer Hunt	16 Martin Luther King Jr. Day No School <i>RPL Offices Closed</i>	17	18	19	20	21 
22	23	24	25	26	27 Coffee and Commerce/Ribbon Cutting at Elite Dental Care, 8-9am	28 
29	30	31 Duck Season Ends Deer Season Ends	1	2	DECEMBER S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	FEBRUARY S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28



School activities: Clockwise from left; Ripley High School xxx; Ripley soccer players, art class at Ripley Middle School and lowering the flag at Ripley High.



February 2023



Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
29	30	31	1	Groundhog Day 2 Lauderdale County School Board, 6pm	3	Young Sportsman Duck Hunt 4
Veteran/Active Military Sportsman Duck Hunt 5 <div>○</div>	Henning Board, 5pm 6 Ripley Board, 6pm Halls Board, 6:30pm	Family/Teacher Conferences, 4-7pm 7 Progress Reports Out	8	RPL Board, noon 9	Coffee and Commerce 10 at Regions Bank, 8-9am	Young Sportsman Duck Hunt 11
Veteran/Active Military Sportsman Duck Hunt 12 <div>○</div>	Lauderdale County Commission, 6pm 13 Gates City Board, 7pm <div>☾</div>	Valentine's Day 14	15	Family/Teacher Conferences, 4-7pm 16 Chamber EDC Board of Directors Meeting	17	18
19	President's Day 20 No School RPL Offices Closed <div>●</div>	21	Ash Wednesday 22	23	Coffee and Commerce 24 at Rolling Hills Country Club, 8-9am	Master Gardeners of Lauderdale 25 4 th Annual Yard and Garden Expo
26	27 <div>☾</div>	Rabbit, Grouse and Quail Seasons end 28	1	2	<div>JANUARY</div> <div>S M T W T F S</div> <div>1 2 3 4 5 6 7</div> <div>8 9 10 11 12 13 14</div> <div>15 16 17 18 19 20 21</div> <div>22 23 24 25 26 27 28</div> <div>29 30 31</div>	<div>MARCH</div> <div>S M T W T F S</div> <div>1 2 3 4</div> <div>5 6 7 8 9 10 11</div> <div>12 13 14 15 16 17 18</div> <div>19 20 21 22 23 24 25</div> <div>26 27 28 29 30 31</div>



Pathways 2 Possibilities:

The Annual West Tennessee Pathways 2 Possibilities is held in March to give eighth graders a look at successful career options close to home. The event is in Ripley Power and Light's multipurpose complex. Thousands of students attend to drop by booths presented by more than 250 exhibitors. Sponsored by HTL Advantage, the purpose of the event is to help develop a pipeline for a future workforce.



March 2023



Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
FEBRUARY S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28	27	28	1	Lauderdale County School Board, 6pm 2	3	4
5	Henning Board, 5pm 6 Ripley Board, 6pm Halls Board, 6:30pm	7 	8	RPL Board, noon 9	10	11
Daylight Saving Time Begins 12	Lauderdale County Commission, 6pm 13 Gates City Board, 7pm Spring Break, No School	Spring Break, No School 14 	Spring Break, No School 15	Spring Break, No School 16	St. Patrick's Day 17 Spring Break, No School	18
19	First Day of Spring 20 Roaring '20s at Veterans' Museum, 7pm	21 	22	23	24	25
26	27	Report Cards Out 28 	29	30	31	APRIL S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30

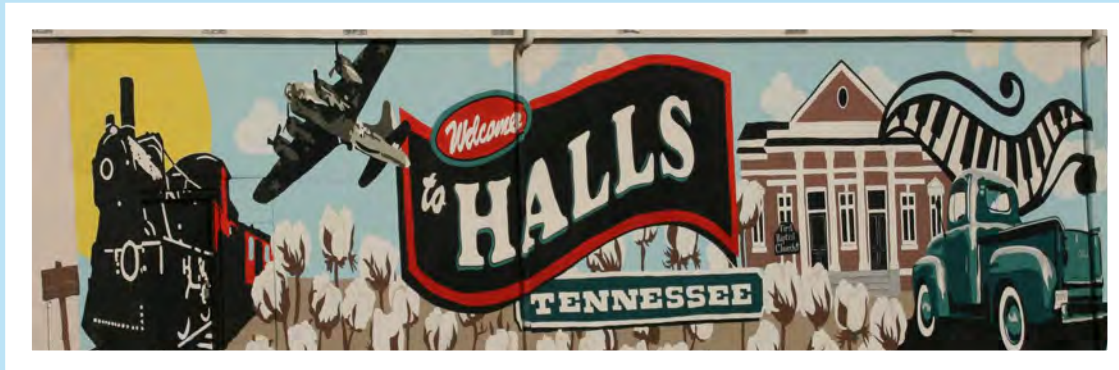


At top, children attend the Carl Perkins Center parade, while elementary school children, above and at right, learn about fire safety.

April 2023



Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
MARCH S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	MAY S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	28	29	30	31	April Fools' Day 1 Miss Lauderdale County Tomato Festival Pageants at Ripley High School
Palm Sunday 2	Henning Board, 5pm 3 Ripley Board, 6pm Halls Board, 6:30pm	4	5	Lauderdale County School Board, 6pm 6	Good Friday 7 No School <i>RPL Offices Closed</i>	Young Sportsman 8 Spring Turkey Hunt
Young Sportsman 9 Spring Turkey Hunt	Lauderdale County 10 Commission, 6pm Gates City Board, 7pm	11	12	RPL Board, noon 13 Progress Reports Out	14	Turkey Season Opens 15
16	17	18	Ladies Spring Luncheon 19 Veterans' Museum, noon	20	21	Earth Day 22
23	24	25	Administrative 26 Professionals' Day	27	Arbor Day 28 Chamber EDC Annual Membership Banquet at Rolling Hills Country Club	29
30						



A mural in Halls depicts the town's history. You'll find it xxxxx

May 2023



Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
30 Henning Board, 5pm Ripley Board, 6pm Halls Board, 6:30pm	1	2	3	4 National Day of Prayer Lauderdale County School Board, 6pm	5 Cinco de Mayo	6
7	8 Lauderdale County Commission, 6pm Gates City Board, 7pm	9	10	11 RPL Board, noon	12	13 Spring Squirrel Season Opens
14 Mother's Day	15	16	17	18 Ripley High School Graduation Chamber EDC Board of Directors Meeting	19 Halls High School Graduation	20 Armed Forces Day
21	22	23	24 Faculty/Staff Recognition Day, 11:30am Dismissal	25 Last Day of School Report Cards Out	26	27
28 Turkey Season Ends	29 Memorial Day Ceremony at Veterans' Museum, 2pm RPL Offices Closed	30	31	1	APRIL S M T W T F S 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30	JUNE S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30



XXXXXX



June 2023



Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
MAY S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	29	30	31	Lauderdale County School Board, 6pm 1	2	3
4	Henning Board, 5pm 5 Ripley Board, 6pm Halls Board, 6:30pm	6	7	RPL Board, noon 8	9	10
Spring Squirrel Season Ends 11	Lauderdale County Commission, 6pm 12 Gates City Board, 7pm	13	Flag Day Program at Veterans' Museum, 2pm 14	Tomato Festival Golf Tournament at Rolling Hills Country Club 15	Tomato Festival Golf Tournament at RHCC Veterans' Museum Golf Tournament, 1pm 16	17
Father's Day 18	Juneteenth 19	20	First Day of Summer 21	22	23	24
25	26	27	28	29	30	JULY S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31

Summer fun: Summer highlights including having fun in the City Park swimming pool and the annual Lauderdale County Tomato Festival.



July 2023



Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
JUNE S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30	AUGUST S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	27	28	29	30	1
2	Henning Board, 5pm Ripley Board, 6pm Halls Board, 6:30pm 	Independence Day <i>RPL Offices Closed</i> 4	5	Lauderdale County School Board, 6pm 6	7	8
9 	Lauderdale County Commission, 6pm Gates City Board, 7pm 10	11	12	RPL Board, noon 13	Tomato Festival 14	Tomato Festival 15
16	17 	18	19	20	21	22
23 	24 	25	26	27	28	29
30	31	 				



Walk the Block Party: The annual event, which includes vendors and activities for the whole family, features a Walk to End Alzheimer's. Held in Halls, the event raises money for the Alzheimer's Association.



August 2023



Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday																																																																																											
30	31	1 	2	Lauderdale County School Board, 6pm 3	4	5																																																																																											
6	Henning Board, 5pm Ripley Board, 6pm Halls Board, 6:30pm 7	8 	9	RPL Board, noon 10	Alex Haley's 102nd Birthday 11	12																																																																																											
13	Lauderdale County Commission, 6pm Gates City Board, 7pm 14	15	16 	Chamber EDC Board of Directors Meeting 17	18	19																																																																																											
20	21	22	23	24 	25	26																																																																																											
27	28	29	30 	31	<div> <div>JULY</div> <table> <tr><td>S</td><td>M</td><td>T</td><td>W</td><td>T</td><td>F</td><td>S</td></tr> <tr><td></td><td></td><td></td><td></td><td></td><td></td><td>1</td></tr> <tr><td>2</td><td>3</td><td>4</td><td>5</td><td>6</td><td>7</td><td>8</td></tr> <tr><td>9</td><td>10</td><td>11</td><td>12</td><td>13</td><td>14</td><td>15</td></tr> <tr><td>16</td><td>17</td><td>18</td><td>19</td><td>20</td><td>21</td><td>22</td></tr> <tr><td>23</td><td>24</td><td>25</td><td>26</td><td>27</td><td>28</td><td>29</td></tr> <tr><td>30</td><td>31</td><td></td><td></td><td></td><td></td><td></td></tr> </table> </div> <div> <div>SEPTEMBER</div> <table> <tr><td>S</td><td>M</td><td>T</td><td>W</td><td>T</td><td>F</td><td>S</td></tr> <tr><td></td><td></td><td></td><td></td><td></td><td></td><td>1 2</td></tr> <tr><td>3</td><td>4</td><td>5</td><td>6</td><td>7</td><td>8</td><td>9</td></tr> <tr><td>10</td><td>11</td><td>12</td><td>13</td><td>14</td><td>15</td><td>16</td></tr> <tr><td>17</td><td>18</td><td>19</td><td>20</td><td>21</td><td>22</td><td>23</td></tr> <tr><td>24</td><td>25</td><td>26</td><td>27</td><td>28</td><td>29</td><td>30</td></tr> </table> </div>		S	M	T	W	T	F	S							1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31						S	M	T	W	T	F	S							1 2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30
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The Lauderdale County Fair: Rides, food, music and lots of ribbons for traditional fair activities.



September 2023



Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
<div>AUGUST</div> <div>S M T W T F S</div> <div>1 2 3 4 5</div> <div>6 7 8 9 10 11 12</div> <div>13 14 15 16 17 18 19</div> <div>20 21 22 23 24 25 26</div> <div>27 28 29 30 31</div>	<div>OCTOBER</div> <div>S M T W T F S</div> <div>1 2 3 4 5 6 7</div> <div>8 9 10 11 12 13 14</div> <div>15 16 17 18 19 20 21</div> <div>22 23 24 25 26 27 28</div> <div>29 30 31</div>	29	30	31	1	2
3	<div>Labor Day</div> <div>RPL Offices Closed</div> 4	5	6 <div>☾</div>	Lauderdale County School Board, 6pm7	8	9
10	<div>Patriot Day</div> <div>Henning Board, 5pm</div> <div>Lauderdale County Commission, 6pm</div> <div>Gates City Board, 7pm</div> 11	12	Lauderdale County Fair13	Lauderdale County Fair RPL Board, noon14 <div>●</div>	Lauderdale County Fair15	Lauderdale County Fair16
17	18	19	20	21	22 <div>☾</div>	<div>First Day of Autumn</div> <div>Veterans' Museum 5K and 1-mile Milk Run, 9am</div> 23
24	25	26	27	28	29 <div>○</div>	30

Squarecrows fill the Lauderdale County Courthouse lawn each October. Check it out! Which one is your favorite.



October 2023



Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Square Crows All Month at Lauderdale County Courthouse 1	Henning Board, 5pm 2 Ripley Board, 6pm Halls Board, 6:30pm	3	4	Lauderdale County School Board, 6pm 5	6 	7
8	Columbus Day 9 Lauderdale County Commission, 6pm Gates City Board, 7pm	10	11	RPL Board, noon 12	13	14 
15	Boss's Day 16	17	18	19 th Annual Ladies Fall Luncheon at Veterans' Museum, noon 19	20	21 
22	23	24	25	26	27	28 
29	30	Halloween 31	1	2	SEPTEMBER S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30	
					NOVEMBER S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30	



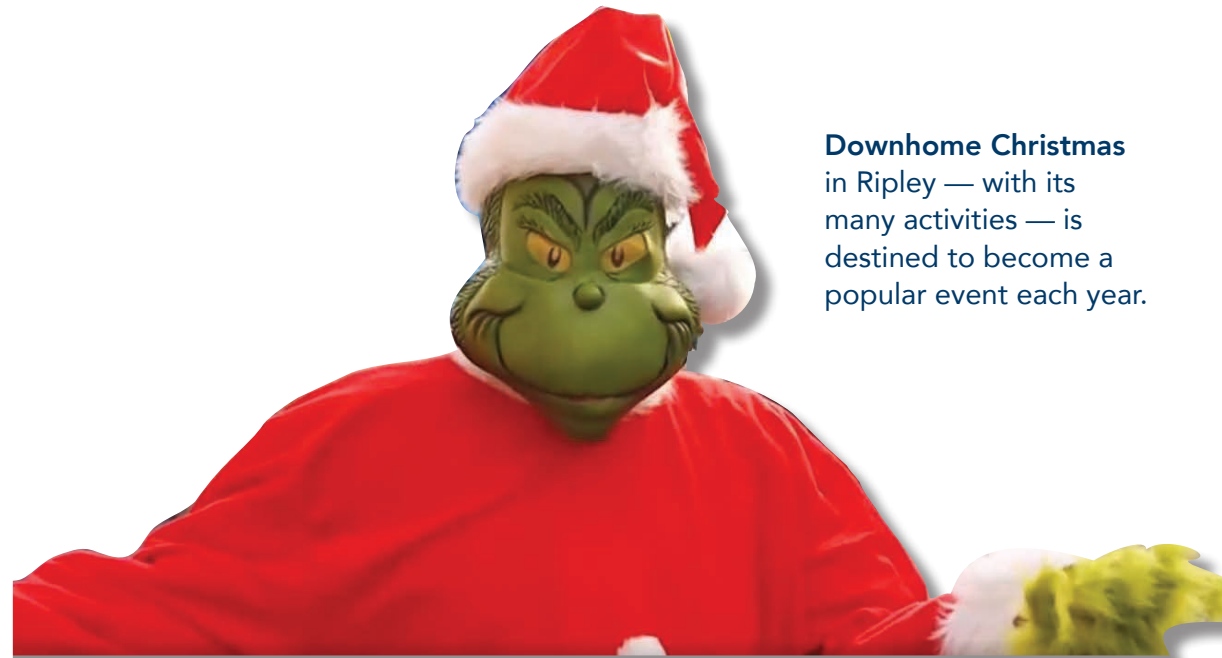
Football and veterans: Crisp fall air is perfect football weather for Halls High School, above left, and Ripley High School, above right. November is always a great time to honor our veterans with a parade on Veterans Day.



November 2023



Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday																																																																																											
29	30	31	All Saints' Day 1	Lauderdale County School Board, 6pm 2	Coffee and Commerce at Lauderdale County Library 3	4																																																																																											
Daylight Saving Time Ends 5 Veterans Day Program at Veterans' Museum, 2pm 	Henning Board, 5pm 6 Ripley Board, 6pm Halls Board, 6:30pm	Election Day 7	8	RPL Board, noon 9	Veterans Day 10 Coffee and Commerce at Ripley Fire Department RPL Offices Closed	Veterans Day Parade, 11 Program and Meal																																																																																											
12	Lauderdale County Commission, 6pm 13 Gates City Board, 7pm 	14	15	Chamber EDC Board of Directors Meeting 16	Coffee and Commerce at Ripley Gas and Water 17	18																																																																																											
19	20 	21	22	Thanksgiving 23 RPL Offices Closed	Native American Heritage Day 24 RPL Offices Closed	Small Shop Saturday 25 Town of Halls Tree Lighting and Movie, 6pm																																																																																											
26	27 	Town of Halls Christmas Parade 28	City of Ripley Christmas Parade 29	30	<div>OCTOBER</div> <table> <tr><td>S</td><td>M</td><td>T</td><td>W</td><td>T</td><td>F</td><td>S</td></tr> <tr><td>1</td><td>2</td><td>3</td><td>4</td><td>5</td><td>6</td><td>7</td></tr> <tr><td>8</td><td>9</td><td>10</td><td>11</td><td>12</td><td>13</td><td>14</td></tr> <tr><td>15</td><td>16</td><td>17</td><td>18</td><td>19</td><td>20</td><td>21</td></tr> <tr><td>22</td><td>23</td><td>24</td><td>25</td><td>26</td><td>27</td><td>28</td></tr> <tr><td>29</td><td>30</td><td>31</td><td></td><td></td><td></td><td></td></tr> </table> <div>DECEMBER</div> <table> <tr><td>S</td><td>M</td><td>T</td><td>W</td><td>T</td><td>F</td><td>S</td></tr> <tr><td></td><td></td><td></td><td></td><td></td><td></td><td>1 2</td></tr> <tr><td>3</td><td>4</td><td>5</td><td>6</td><td>7</td><td>8</td><td>9</td></tr> <tr><td>10</td><td>11</td><td>12</td><td>13</td><td>14</td><td>15</td><td>16</td></tr> <tr><td>17</td><td>18</td><td>19</td><td>20</td><td>21</td><td>22</td><td>23</td></tr> <tr><td>24</td><td>25</td><td>26</td><td>27</td><td>28</td><td>29</td><td>30</td></tr> <tr><td>31</td><td></td><td></td><td></td><td></td><td></td><td></td></tr> </table>		S	M	T	W	T	F	S	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31					S	M	T	W	T	F	S							1 2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31						
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Downhome Christmas
in Ripley — with its
many activities — is
destined to become a
popular event each year.



December 2023



Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
NOVEMBER S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30	JANUARY S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	29	30	31	Town of Henning Christmas Parade Coffee and Commerce at BankTennessee	2
3	Henning Board, 5pm Ripley Board, 6pm Halls Board, 6:30pm	5	Christmas Memories at Veterans' Museum, noon	Pearl Harbor Remembrance Day Lauderdale County School Board, 6pm	EDC Christmas Open House Coffee and Commerce at Lauderdale Co. Bank Ripley Downhome Christmas Event	Ripley Downhome Christmas Event
Ripley Downhome Christmas Event	Lauderdale County Commission, 6pm Gates City Board, 7pm	12	13	RPL Board, noon	Coffee and Commerce at Bank of Ripley	16
17	18	19	20	First Day of Winter	22	23
Christmas Eve	Christmas RPL Offices Closed	RPL Offices Closed	27	28	29	30
31						

Do we have your number? ALL of your numbers?



Ripley Power and Light encourages customers to ...

✓ STEP ONE:

- Update all phone numbers in your household: handlines and cellphone numbers.
- Call 731-635-2323 or visit www.ripleypower.com under the 'Report an Outage' tab.

✓ STEP TWO:

- Save our number – 888-655-1841 – in your cellphone.
- To opt in, text #RIPLEY to 888-655-1841.
- You'll receive the message, "Welcome to Ripley Power and Light's text msg service ..."

HAVE AN OUTAGE?

The next time you have an outage, just text #OUT to 888-655-1841. Ripley Power and Light's Outage Management system will know your location, and we'll immediately begin our efforts to locate the cause of the outage and restore your power.

Emergencies

Ripley Power and Light employees are on call 24 hours a day to provide reliable and quality electric service. We are prepared to respond quickly in an emergency. Call us immediately at 731-635-2323 or 731-836-7595 if the electric power is out, a power line is down or if there is another electrical emergency.



Ripley Power & Light Co.
150 S. Main St.
Ripley, TN 38063

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