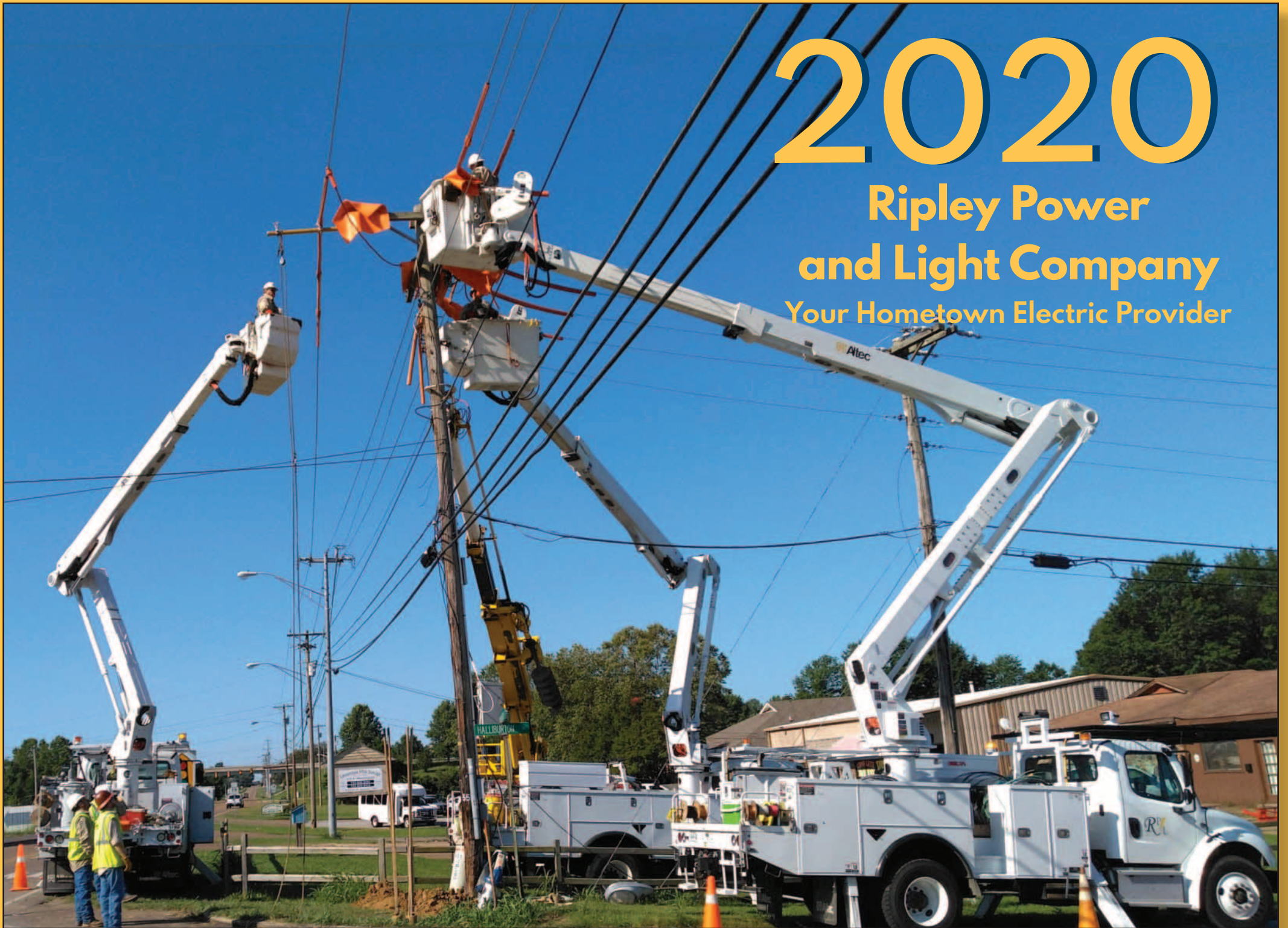


2020

Ripley Power
and Light Company
Your Hometown Electric Provider



Ripley Power and Light Company

Ripley Power and Light Company is a customer-owned, public utility, serving Ripley, Henning, Halls and Gates. Our mission is to provide the best service possible at the lowest possible cost. We buy electricity from the Tennessee Valley Authority, which offers some of the lowest rates in the country. Our residential and commercial rates are on our website: www.ripleypower.com.

Ways to pay your bill

(When paying by mail, in person or through night deposit, enclose the bottom portion of your bill.)

- **Online** at ripleypower.com.
- **In person** at our Ripley or Halls office during normal working hours.
- **24-hour bill pay:** Pay through a secure machine located in the drive-through lanes at our Ripley and Halls offices. The machines or kiosks accept several types of credit cards and cash.
- **Bank draft:** Each month we send your bank the amount you owe, and we send you a copy of your bill. Your bank deducts the amount from your banking account the day your bill is due, and you avoid lines and late fees.
- **Mail:** Use the envelope that comes with your bill.
- **Night deposit:** Use the secure deposit boxes at our Ripley and Halls locations.

(Customers who choose to pay their utility bills in one of the above ways can sign up for e-statements and receive their bill through email rather than the mail. Customers who get e-statements will see their bill before other customers receive their bill in the mail.)

- **Prepay:** Pay for electricity before you use it on the Prepay Program; you'll receive a daily text or email notifying you about the amount of electricity you have left on your account so you know when to buy more. You can add money to your account online, by mail, through the kiosk or at our offices.

Hours and locations

- 150 S. Main St. in Ripley
 - 409 S. Church St. in Halls
- We are open 7:30 a.m. to 5 p.m. Monday to Thursday and 7:30 a.m. to 4:30 p.m. Friday.

Help your neighbors in need

Ripley Power and Light administers the Plus One Program at no cost to help those in need pay their utility bills. You can contribute to the program by a one-time donation or through your utility bill.

New residential customers

Most of the time, we can turn on your utilities the same day you request them. You will be asked to make a deposit.

- **Moving?** Tell us in advance if you plan to move out of town or transfer utility services to another location within our system. We charge \$20 to transfer electric services; an additional deposit may be required depending on your location.
- **Building a new home or business?** Call us before you start. We will help you get your electricity in a timely manner. We also offer help in building an energy-efficient home or business that can save you money on your utility bills.

Your utility bill

Your bill is based on the amount of utilities you use. This varies each month, depending on the number of days in the billing period, the number of people in your home and the weather.

Leasing program

- **Security Lights:** You can lease a security light from us to provide extra visibility in your yard at night. Activated by photocells sensitive to darkness, our lights turn on at dusk and off at dawn.

Financing

Ripley Power and Light offers low-interest financing to customers to make it easier for you to make your home more energy efficient. Payments are on your monthly electric bill.

We finance energy-efficient electric heat pumps that heat and cool your home and are purchased and installed through one of our approved dealers.

Street, traffic lights and trees

We maintain street and traffic lights and trim trees and other vegetation touching power lines. If you see a light not working properly or a tree growing into a power line, call or email us with the location.

For more information, visit ...
www.ripleypower.com.

Our Outage Management System

- All customers are encouraged to update their phone numbers by visiting ripleypower.com.
- When you call from the number on your account, the system recognizes your location and alerts our after-hours response team.
- The system also troubleshoots the disruption while our team is in route.

CEO AND BOARD



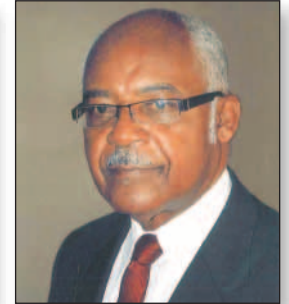
*Mike Allmand
President and CEO*



*Phillip Jackson
Board Chairman*



*Minnie Stowe
Board Secretary*



*Alonzo Beard
Board Member*



*Eunice Jenkins
Board Member*



*Kenny Parham
Board Member*

Employees

www.ripleypower.com is filled with useful information about your electric provider, electricity and your community. You can find energy-saving ideas to lower your utility bill, back issues of *Tennessee Connections* magazine and our customer service policies. You also can pay your utility bill online and request information about our services.



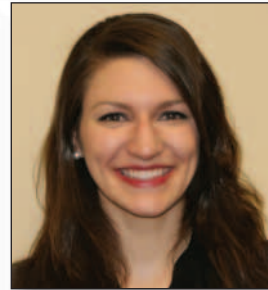
*Kenneth Allen
Information Tech*



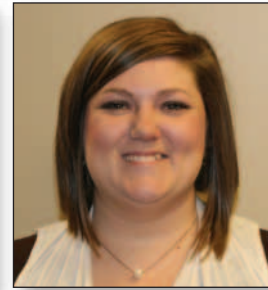
*Joey Beavers
Lineman*



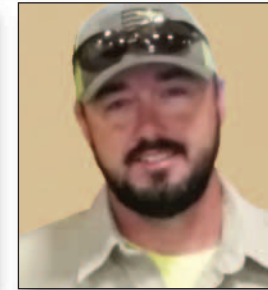
*Matthew Bell
Groundsman*



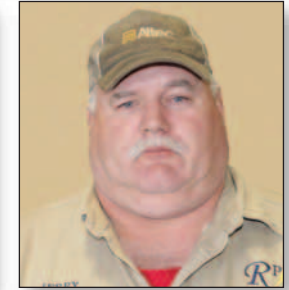
*Holly Bopp
Mapping Coordinator*



*Gina Choat, Customer
Service Representative*



*Chris Conrad
Lineman*



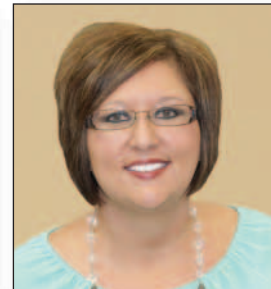
*Jerry Cunningham
Lineman*



*Doris Currie, Customer
Service Representative*



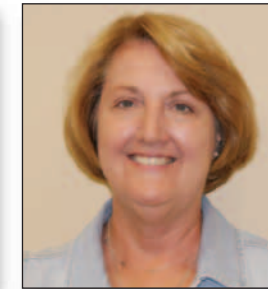
*David Deloach
Lineman*



*Tracy Etheridge, Executive
Administrative Assistant*



*Toni Gay, Customer
Service Representative*



*Lucy Harrison
Ripley Office Manager*



*Ronnie Hunter
Lineman*



*Lynnwood Jackson
Purchasing Agent*



*Johnathan Kissell
Operations Superintendent*



*Jessica Lee, Customer
Service Representative*



*Clay Mancell
Groundsman*



*Chris Mooney
Head of Engineering*



*Bill Newman
Lineman*



*David Newman
Meter Technician*



*Stacy Nolen, Customer
Service Representative*



*Scott Ozment
Lineman*



*Chris Sanders
Lineman*



*Valerie Turnbow
Accountant*



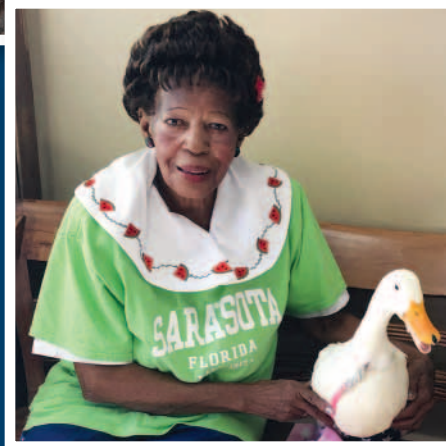
*Vanessa Williams
Billing Coordinator*



*Caleb Wright
Groundsman*



*Kami Wright
Halls Office Manager*



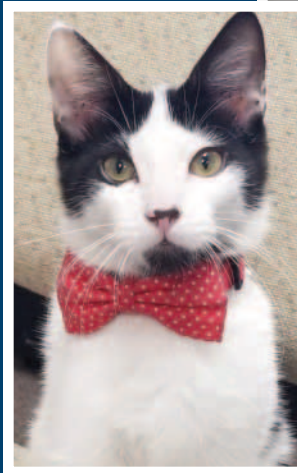
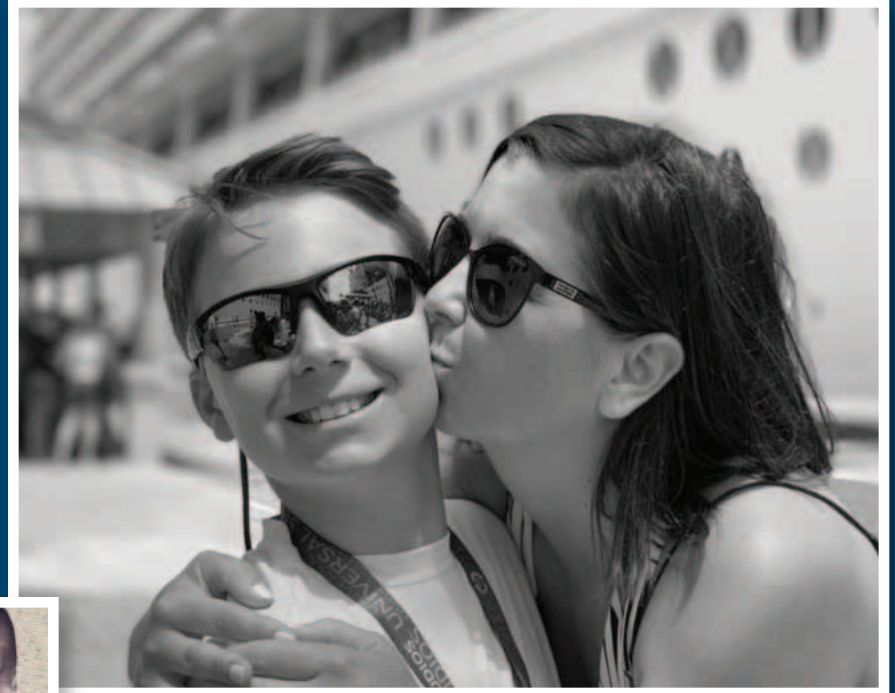
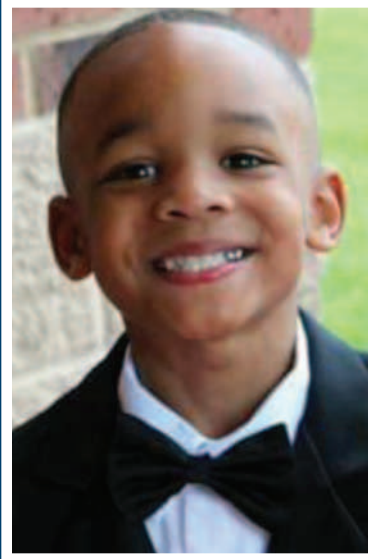
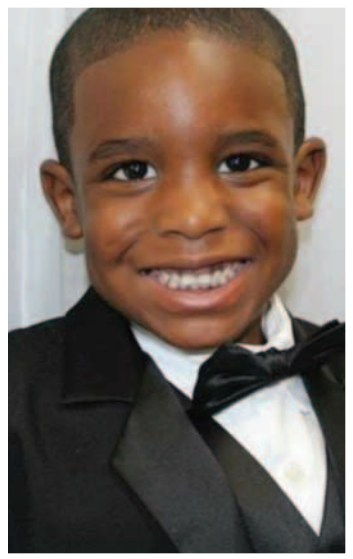
JANUARY 2020

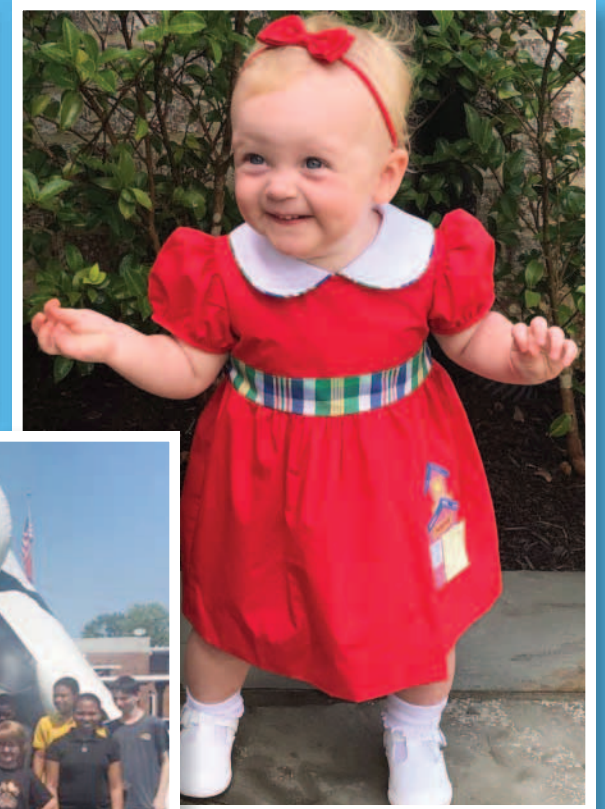


150 S. Main St. • Ripley • 731-635-2323
 409 S. Church St. • Halls • 731-836-7595
www.ripleypower.com

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
December 2019 S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31			New Year's Day RP&L Offices Closed Fort Pillow First Hike No School	Lauderdale Co. School Board, 6pm No School First Quarter	No School	
Deer Season Closes*	Henning Board, 6pm Ripley Board, 6pm Halls Board, 7pm Teacher In-Service Day No School	Professional Development Day No School	Lauderdale Co. Classes Resume	RP&L Board, noon	Private Lands/Antlerless Deer Season Closes*	Young Sportsman Deer Hunt*
					Full Moon	
Young Sportsman Deer Hunt*	Lauderdale Co. Commission, 6pm Gates City Board, 7pm			Report Cards Out		
	M.L. King, Jr. Day RP&L Offices Closed No School				Last Quarter	
					New Moon	
						February 2020 S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29

* Please check www.tn.gov/twra for any changes in hunting dates.





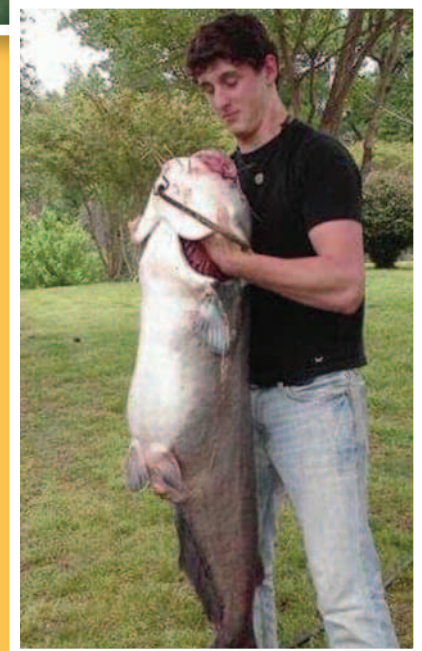
MARCH 2020



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Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	Henning Board, 6pm Ripley Board, 6pm Halls Board, 7pm	Presidential Primary		Lauderdale Co. School Board, 6pm		Fort Pillow Weed Wrangle, 10am
1	☾ First Quarter	2	3	4	5	6
Daylight Saving Time Begins	Lauderdale Co. Commission, 6pm Gates City Board, 7pm			RP&L Board, noon		
8	☉ Full Moon	9	10	11	12	13
	Spring Break, No School	St. Patrick's Day Spring Break, No School	Spring Break, No School	First Day of Spring Spring Break, No School	Spring Break, No School	Fort Pillow Spring Hike, 10am
15	☾ Last Quarter	16	17	18	19	20
						Young Sportsman Turkey Hunt*
22	23	☉ New Moon	24	25	26	27
		Report Cards Out				Mr. & Ms. Lauderdale County Tomato Festival Pageants
29	30	31			February 2020 S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29	
					April 2020 S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30	

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APRIL 2020



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Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
			April Fools' Day First Quarter	Lauderdale Co. School Board, 6pm		Turkey Season Opens* Fort Pillow Park Day, 9am; Easter Egg Hunt, 2pm
Palm Sunday	Henning Board, 6pm Ripley Board, 6pm Halls Board, 7pm		Passover Begins	RP&L Board, noon	Good Friday No School RP&L Offices Closed	
		Full Moon				
Easter	Lauderdale Co. Commission, 6pm Gates City Board, 7pm		Spring Luncheon at Veterans' Museum		Ripley High School Mock Crash	Fort Pillow Civil War Living History Day Ripley High School Prom
		Last Quarter				
			Earth Day Administrative Professionals' Day Halls High School Mock Crash		Arbor Day Progress Reports Out Chamber/EDC Annual Membership Banquet	Veterans' Museum Kid's Wings, 10am-1pm Halls High School Prom
			New Moon			
					March 2020	May 2020
					S M T W T F S	S M T W T F S
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					8 9 10 11 12 13 14	3 4 5 6 7 8 9
					15 16 17 18 19 20 21	10 11 12 13 14 15 16
					22 23 24 25 26 27 28	17 18 19 20 21 22 23
				First Quarter	29 30 31	² / ₃₁ 25 26 27 28 29 30



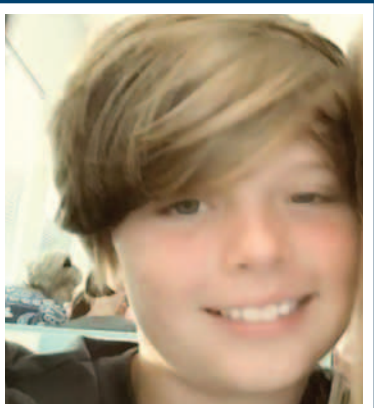
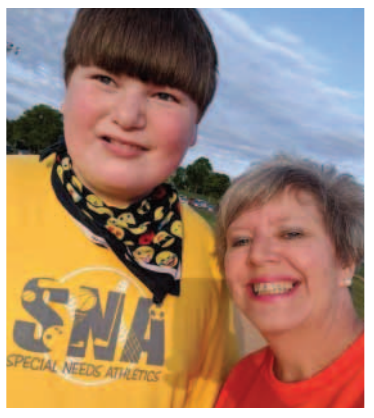
MAY 2020



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Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
April 2020 S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30	June 2020 S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30					
	Henning Board, 6pm Ripley Board, 6pm Halls Board, 7pm	Cinco de Mayo		National Day of Prayer Lauderdale Co. School Board, 6pm		
				☉ Full Moon		
Mother's Day	Lauderdale Co. Commission, 6pm Gates City Board, 7pm			RP&L Board, noon Ripley High School Graduation	Halls High School Graduation	Armed Forces Day
				🌑 Last Quarter		
Turkey Season Closes*				Faculty/Staff Recognition Dismissal, 11:30am	Last Day of School Report Cards Out	Fort Pillow Memorial Day Celebration
					🌒 New Moon	
24 Fort Pillow Memorial Day Celebration	Memorial Day RP&L Offices Closed Fort Pillow Memorial Day Celebration					
					🌒 First Quarter	

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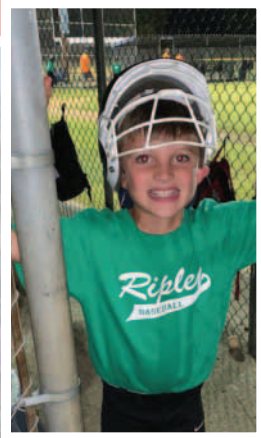


JUNE 2020



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Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
May 2020 S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30	Henning Board, 6pm Ripley Board, 6pm Halls Board, 7pm			Lauderdale Co. School Board, 6pm		Fort Pillow National Trails Day 5-Mile Hike, 9am
	1	2	3	4	Full Moon 5	6
	Lauderdale Co. Commission, 6pm Gates City Board, 7pm			RP&L Board, noon		Fort Pillow Youth Fishing Rodeo
7	8	9	10	11	12	Last Quarter 13
Flag Day Flag Day Ceremony at Veterans' Museum						First Day of Summer Fort Pillow Tennessee Promise Saturday, 8am
14	15	16	17	18	19	20
Father's Day					Tomato Festival Golf Tournament	
New Moon 21	22	23	24	25	26	27
First Quarter 28	29	30				July 2020 S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31



JULY 2020



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Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
June 2020 S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30				1	2	Independence Day Fort Pillow July 4 Celebration Full Moon 4
5	Henning Board, 6pm Ripley Board, 6pm Halls Board, 7pm			8	RP&L Board, noon	Tomato Festival
Last Quarter 12	Lauderdale Co. Commission, 6pm Gates City Board, 7pm			15		
19	New Moon 20			22		
26	First Quarter 27			29		August 2020 S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23/30 24/31 25 26 27 28 29



AUGUST 2020



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Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday			
July 2020 S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	September 2020 S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30					1			
2	Henning Board, 6pm Ripley Board, 6pm Halls Board, 7pm ☉ Full Moon	3	4	5	Lauderdale Co. School Board, 6pm State/Federal Primary, Lauderdale Co. General Election, City of Ripley Election	6	7	8	
9	Lauderdale Co. Commission, 6pm Gates City Board, 7pm	10	☾ Last Quarter	11	12	RP&L Board, noon	13	14	15
16	17	☀ New Moon	18	19	20	21	22	Free Hunting Day* Squirrel Season Opens*	
23	24	25	26	27	28	29			
30	31	☾ First Quarter	25	26	27	28	29		

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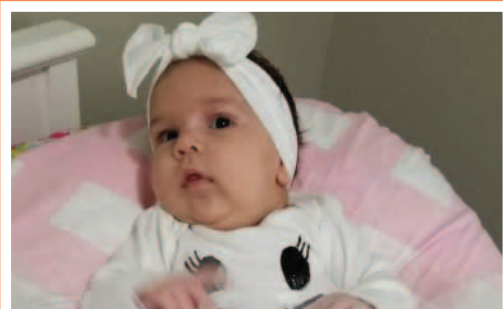
SEPTEMBER 2020



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Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
				Lauderdale Co. School Board, 6pm Lauderdale County Fair	Lauderdale County Fair	Fort Pillow Labor Day Celebration Lauderdale County Fair
		1	Full Moon 2	3	4	5
Fort Pillow Labor Day Celebration	Labor Day RP&L Offices Closed Fort Pillow Labor Day Celebration	Henning Board, 6pm Ripley Board, 6pm Halls Board, 7pm		RP&L Board, noon	Patriot Day	
6	7	8	9	Last Quarter 10	11	12
	Lauderdale Co. Commission, 6pm Gates City Board, 7pm					
13	14	15	16	New Moon 17	18	19
		First Day of Autumn				Deer Archery Season Opens* Fort Pillow National Public Lands Hike, 11am
20	21	22	First Quarter 23	24	25	26
					August 2020	October 2020
					S M T W T F S	S M T W T F S
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					2 3 4 5 6 7 8	4 5 6 7 8 9 10
					9 10 11 12 13 14 15	11 12 13 14 15 16 17
					16 17 18 19 20 21 22	18 19 20 21 22 23 24
					23/30 24/31 25 26 27 28 29	25 26 27 28 29 30 31
27	28	29	30			

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OCTOBER 2020



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Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
September 2020 S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30	November 2020 S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30			Lauderdale Co. School Board, 6pm Full Moon		
4	Henning Board, 6pm Ripley Board, 6pm Halls Board, 7pm	6	7	RP&L Board, noon	Last Quarter	10
11	Columbus Day RP&L Offices Closed Lauderdale Co. Commission, 6pm Gates City Board, 7pm	13	14	Fall Luncheon at Veterans' Museum	Boss's Day New Moon	17
18	19	20	21	22	First Quarter	Fort Pillow Fall Festival, 5:30pm
25	26	27	28	29	30	Halloween Young Sportsman Deer Hunt* Trunk or Treat, Downtown Ripley Full Moon

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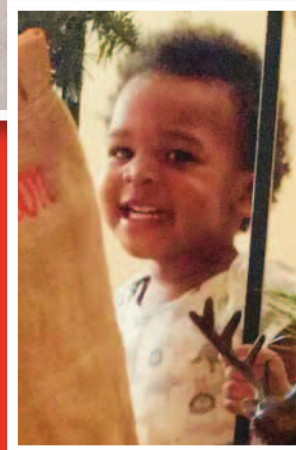
NOVEMBER 2020



150 S. Main St. • Ripley • 731-635-2323
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Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Daylight Saving Time Ends 1	Henning Board, 6pm Ripley Board, 6pm Halls Board, 7pm 2	State/Federal General Election, Town of Gates Election 3	4	Lauderdale Co. School Board, 6pm 5	6	Rabbit and Quail Hunting Season Opens* Deer Muzzleloader Season Opens* Veterans Day Parade 7
Last Quarter 8	Lauderdale Co. Commission, 6pm Gates City Board, 7pm 9	10	Veterans Day Free Admission to Veterans' Museum 11	RP&L Board, noon 12	13	New Moon 14
15	16	17	18	19	20	Deer Gun Season opens* Local Merchants Holiday Mart, Fairgrounds First Quarter 21
22	23	24	25	Thanksgiving RP&L Offices Closed 26	RP&L Offices Closed Fort Pillow After-Thanksgiving Hike, Ilam 27	Shop Small Saturday Tree Lighting, Ripley Court Square 28
29	Full Moon 30	31	31	31	October 2020 S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	December 2020 S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31

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DECEMBER 2020



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Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
		Halls Christmas Parade	Christmas Remembrances Veterans' Museum, noon	Lauderdale Co. School Board, 6pm Ripley Christmas Parade		
		1	2	3	4	5
	Pearl Harbor Day Henning Board, 6pm Ripley Board, 6pm Halls Board, 7pm			RP&L Board, noon		
6	☾ Last Quarter 7	8	9	10	11	12
	Lauderdale Co. Commission, 6pm Gates City Board, 7pm					
13	● New Moon 14	15	16	17	18	19
	First Day of Winter			Christmas Eve <i>RP&L Offices Closed</i>	Christmas <i>RP&L Offices Closed</i>	
20	☾ First Quarter 21	22	23	24	25	26
				New Year's Eve	November 2020	January 2021
27	28	☉ Full Moon 29	30	31	S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30	S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31

The Year at a Glance

January 2020 S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	February 2020 S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29	March 2020 S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	April 2020 S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30	May 2020 S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 ³¹ 25 26 27 28 29 30	June 2020 S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30	July 2020 S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	August 2020 S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 ³⁰ 24 ³¹ 25 26 27 28 29	September 2020 S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30	October 2020 S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	November 2020 S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30	December 2020 S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31
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Emergencies
 Ripley Power and Light employees are on call 24 hours a day to provide reliable and quality electric service. We are prepared to respond quickly in an emergency. Call us immediately if the electric power is out, a power line is down or if there is another electrical emergency.



Ripley Power & Light Co.
 150 S. Main St.
 Ripley, TN 38063

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 U.S. Postage
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 Ripley, TN
 Permit #80