



Ripley Power and Light offices will be closed...

- Friday, March 25, for Good Friday
- Monday, May 30, for Memorial Day



Pay your bill online and more
... at ripleypower.com

Office Hours & Locations

We are open 47 hours each week to serve you better!

7:30 a.m. to 5 p.m.
Monday-Thursday

7:30 a.m. to 4:30 p.m. Friday

You can pay your utility bill at ...

- 150 S. Main St. in Ripley
- 409 S. Church St. in Halls

If you have not been receiving your bills, call our office immediately so we can verify your mailing address.



731-635-2323 ■ 731-836-7595
www.ripleypower.com



"Roots" author Alex Haley was raised in Henning in this home.

Alex Haley Home Museum starts membership drive

The Alex Haley House Museum and Interpretive Center, a popular tourist attraction in Henning, is looking for a few friends. The museum, which celebrates the life of *Roots* author Alex Haley, embarked on a membership drive this year with a goal of attracting at least 100 new "friends."

The museum offers several levels of giving, including \$10 for a student, \$25 for an individual, \$35 for a family, \$100 for a patron, \$250 for a corporate sponsorship and \$500 and more for a gold patron.

The money supports the museum's operations.

The Alex Haley Museum, listed on the National Register of Historic Places, has a comprehensive collection that represents the life and achievements of Haley, who grew up in Henning. Visitors can watch an 18-minute documentary, stroll through the gallery, which includes a live-size replica of a slave ship, and tour Haley's boyhood home.

A gift shop includes copies of Haley's books and souvenirs.

The museum also hosts community events and offers genealogy sessions to help people explore their own family tree.

The museum is open 10 a.m. to 5 p.m. Tuesday through Saturday. Group tours are offered on Sundays by advance request. Admission is \$6 for adults, \$4 for children 5-18, and \$5 for senior citizens.

For more information or to become a friend of the Alex Haley Museum, call 731-738-2240 or visit alexhaleymuseum.org.

Don't forget! Spring ahead!

Daylight Saving Time begins March 13.

So remember to set clocks one hour ahead as you go to bed March 12.

One more thing: This is also a good time to change the batteries in your smoke detectors.



Ripley POWER AND LIGHT COMPANY

Spring 2016



New kiosks create another convenient way to pay your bill

It's Wednesday night, and on your way home from dinner with friends, you remember that your electric bill is due, but you haven't paid it yet.

No problem! Just drive by Ripley Power and Light Company offices in Ripley or Halls and make your payment through a secure kiosk in the drive-through lane.

The kiosks have been ordered and will be installed some time this spring.

The kiosks will accept several types of credit cards, cash and checks. Cash will need to be in even amounts, such as \$1, \$5 or \$20; the kiosk will not give change. Any extra money, however, will be applied to your account.

Ripley Power and Light will offer a cus-

tomized key tag that you can swipe to access your account. You'll also be able to enter your address and account number twice to pull up your account.

The kiosks also have the capability to accept payments for other companies. Businesses interested in using the kiosks can contact Mike Allmand at mallmand@ripleypower.com or 731-635-2323.

More details on using the kiosks will be available once they're installed.

Visit ripleypower.com later this spring.

Power & Light offers many bill-pay options

1 Pay your bill online at any time at www.ripleypower.com.

2 Bank draft may be the easiest way to pay your utility bill because it is done automatically. Each month, Ripley Power and Light tells you and your bank how much you owe on your electric bill, and the bank deducts the amount from your account on the day your bill is due.

You never have to worry about your payment being late, traffic or having the time to drive to our office.

Sign up for bank draft online or call us at 731-635-2323 or 731-836-7595.

3 Pay as you go. Customers who prefer to keep track of their electric usage or pay a smaller deposit can opt for the Pay-As-You-Go Program. With this program, you pay for electricity in advance.



"We're installing the kiosks to add another payment option for our customers. They will provide secure payments and access to your account 24 hours a day. We offer several payment options to meet the many needs and schedules of our customers."

— Mike Allmand, President and CEO, Ripley Power and Light

You can visit www.myusage.com to set up an account and view daily usage. You must have access to the Internet or a cellular device capable of accepting text messaging. You will receive a daily alert detailing usage and the dollar amount remaining on your account.

4 Some people prefer to mail in the payment in the envelope that comes with the bill. It's important to enclose

the bottom portion of your bill.

5 You can always pay in person at Power and Light offices: 150 S. Main St., Ripley; or 409 S. Church St., Halls. Both offices are open 7:30 a.m. to 5 p.m. Monday to Thursday and 7:30 a.m. to 4:30 p.m. Friday.

Both locations have a night deposit box, and the Ripley location has a new drive-through lane.



The cutout, above left, shows the tank's thick insulation.

It's hard to beat this water heater's energy efficiency

With three inches of foam insulation, the Freedom Water Heater has the padding it needs to keep the heat in its water from escaping through the tank.

The water heater, for sale at Ripley Power and Light's Ripley office, has an energy factor of 0.95.

You can purchase this water heater with zero percent financing for 24 months with payments on your utility bill.

The 50-gallon water heater costs \$588, plus tax. Payments are \$27 a month over 24 months, \$36 over 18 months, and \$54 over 12 months.

To be eligible for Power and Light's \$50 or \$100 rebate, the tank must be purchased without financing.

Ripley, TVA help you save money

Ripley Power and Light and TVA partner to offer eScore, an energy-efficiency program that provides homeowners with an easy path to make their home as energy efficient as possible.

Along the way, you'll save money on your electric bill, and your home will be more comfortable. eScore gives you rebates on qualified, energy-efficiency upgrades. Visit the Energy Conservation section of www.ripleypower.com for a list of rebates.

Get started with eScore by visiting www.2eScore.com or calling 855-237-2673.

There's more ...

Along with rebates through the eScore program, you can receive rebates from Ripley Power and Light for some improvements ...

- ▶ Replace an electric heat pump with a more energy-efficient, electric heat pump: Earn \$100.
- ▶ Replace a gas system with an electric, energy-efficient heat pump: \$200.
- ▶ Replace an electric water heater with a more efficient electric water heater: \$50.
- ▶ Replace a gas water heater with an electric water heater: \$100.

And more ...

Ripley Power and Light will finance some of your energy-efficiency purchases, including ...

- ▶ Electric heat pumps
- ▶ Electric water heaters
- ▶ Storm windows
- ▶ Insulation added to attic or walls
- ▶ Duct work repairs

For more information, visit www.ripleypower.com or call 731-635-2323.

Spring cleaning your home should include some energy-saving efforts

If you plan to freshen up your home this spring and put away winter items for the next few months, consider including energy savings in your activities. Most of our suggestions won't take much time, but all will make a dent in your energy bills in the upcoming warmer months.

Living and Bedroom areas

- ▶ Change the rotation of your ceiling fans. This may be as simple as flipping a switch in the center of the fan. In the summer, the fan should run counterclockwise to push cool air down to the floor.
- ▶ Replace your air-conditioning filters.
- ▶ Remove objects in front of air-conditioning vents.
- ▶ Dust off those light bulbs, vents and electronics. They'll work more efficiently when they are dust free.
- ▶ Replace traditional light bulbs with compact fluorescent or LED bulbs; they use considerably less energy.
- ▶ Seal air leaks throughout your home. The cooled air in your home escapes to the outside through these leaks. It costs enough to air condition your home without having to cool the yard, too.
- ▶ Invest in a programmable thermostat. You can raise the thermostat when you are typically gone from your home and lower it to a cooler setting when people are home. Your air conditioner is the highest energy user in the summer; keep your thermostats as high as you can.
- ▶ Before hot weather hits, call a professional to tune-up your air conditioner.

Kitchen, Bath and Laundry

- ▶ Vacuum your refrigerator coils. Built-up lint and dust can force the refrigerator to work hard to keep food cool.
- ▶ The water heater is the second highest utility user in most homes. Make sure yours is well insulated and keep the thermostat at 120 to 130 degrees.
- ▶ When it's time, replace your water heater with an energy efficient, electric model. If you are switching from a gas to an electric water heater, Ripley Power and Light will reimburse you \$100; if you are upgrading an electric water heater, the utility will give you \$50.

ENERGY STAR

Whenever you need to purchase a new appliance, look for one with a high ENERGY STAR rating. Though your purchase may cost more money up front, you'll save much more in energy costs as you use that appliance over its lifetime.



In the mood to do more energy cleaning?
Check our website for energy-saving ideas: www.ripleypower.com.